

Newport's Budget Challenge

Budget Saving Proposals for 2023-24

The following report summarises the results of the consultation surveys on the budget saving proposals for 2022-24. This process took two forms:

- An online public wide SNAP survey for all citizens; and
- A shortened survey involving users of the free bus Wi-Fi.

The consultation ran from the 15 December 2022 until the 02 February 2023.

A total of 1,473 responses were received including 820 through the online consultation survey and 653 through the bus Wi-Fi survey.

Regarding the online public survey respondent's were asked their opinions on each of the proposals being consulted on including:

- What they think we should do with this saving proposal;
- How important is protecting funding for this service compared to other services; and
- Any other comments about the proposal.

Both the public wide survey and bus Wi-Fi survey also asked respondent's their views on the proposed increase in Council Tax; and in relation to asset rationalisation and using council buildings differently.

For each proposal we have included a selection of anonymous comments, in the respondent's own words, that indicate the range of responses received.

In addition, during the consultation period we separately received feedback via emails and letters, with around 400 correspondences collected.

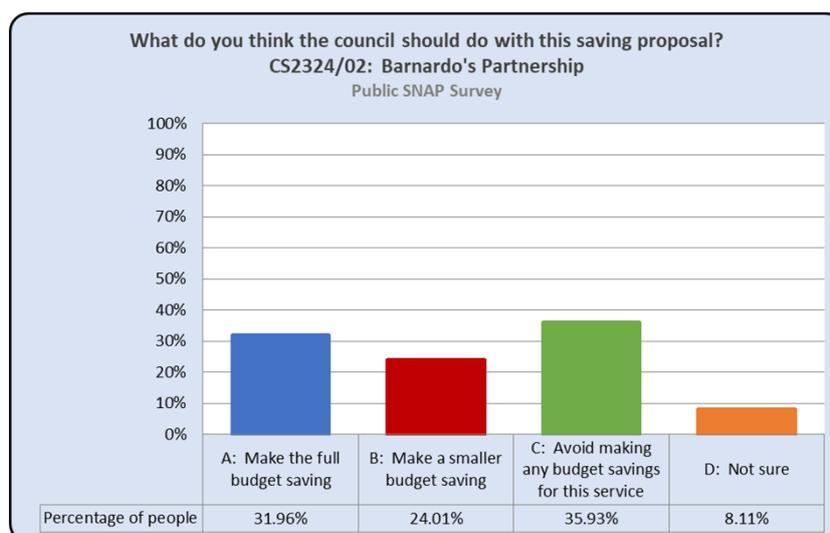
Children Services

Barnardo's Partnership

Q1a: What do you think the council should do with this saving proposal?

Barnardos Partnership	No. of people	% of people
A: Make the full budget saving	201	31.96%
B: Make a smaller budget saving	151	24.01%
C: Avoid making any budget savings for this service	226	35.93%
D: Not sure	51	8.11%

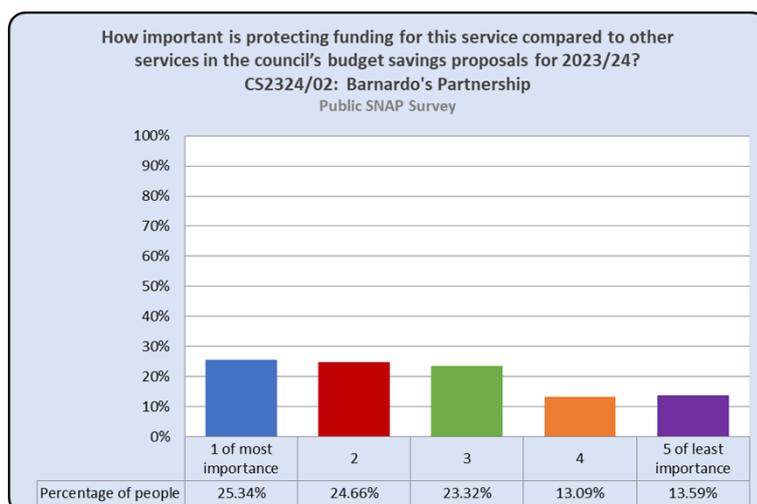
NB: There were 191 no responses.



Q1b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	151	25.34%
2	147	24.66%
3	139	23.32%
4	78	13.09%
5 of least importance	81	13.59%

NB: There were 224 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

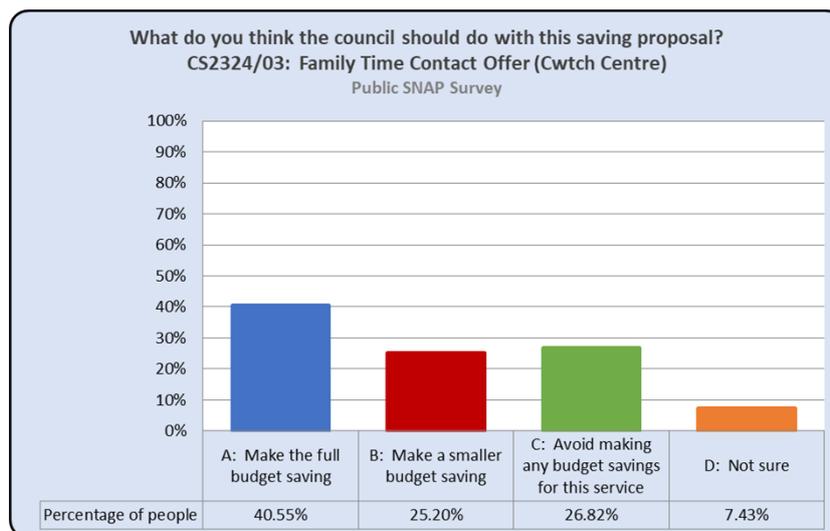
- There is strong evidence that diluting support services for social care is ineffective. This cut will result in more children going into care, costing more money in the long run.
- Plug the gap with reserves. Publish reserve levels and tell us why we need them. Now is the rainy day.
- Your social work teams are overwhelmed at present with the caseloads they are trying their very best to manage so where on earth do you think they are going to find the capacity to take on any additional work as a result of cuts to other services? The service provided by Barnardos appears to be essential for vulnerable children and if you don't want your Children Looked After figures to increase further then do not pull the rug from under this vital service.
- This service is vital to the most vulnerable families in Newport and is very needed. The changes in babies being removed at birth, children and young people going into care is huge because of this service.
- Other local authorities have ring fenced social care to prevent cuts to families and vulnerable people. Cutting services here will result in increased cost from children coming in to care and increased escalation of risk to families. Sadly, we will inevitably see more serious care reviews being required.

Family Time Contact Offer (Cwtch Centre)

Q2a: What do you think the council should do with this saving proposal?

Cwtch Centre	No. of people	% of people
A: Make the full budget saving	251	40.55%
B: Make a smaller budget saving	156	25.20%
C: Avoid making any budget savings for this service	166	26.82%
D: Not sure	46	7.43%

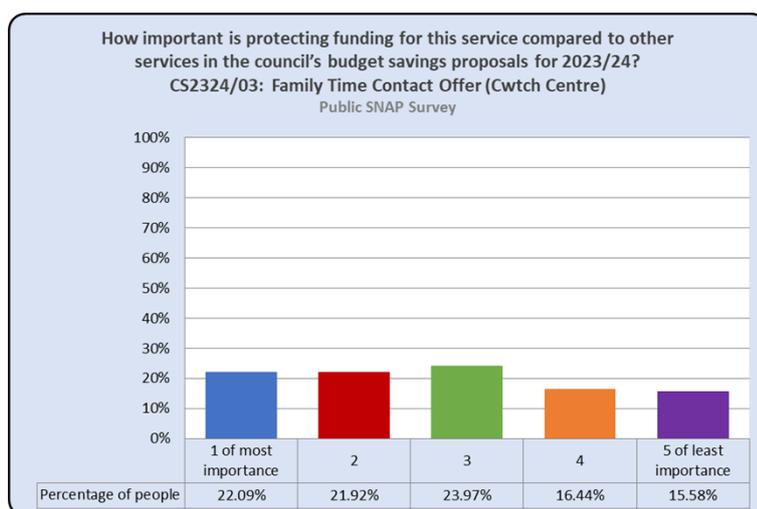
NB: There were 201 no responses.



Q2b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	129	22.09%
2	128	21.92%
3	140	23.97%
4	96	16.44%
5 of least importance	91	15.58%

NB: There were 236 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

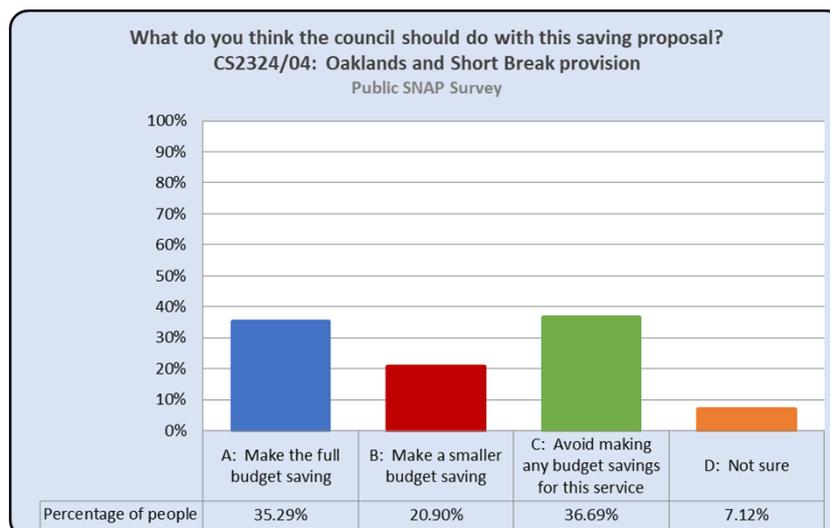
- Surely services such as these are vital. I'm not sure how you can say that you expect the 'demand for support-based services to continue to rise' and then cut those services. Surely one of the main priorities of all Local Authorities going forward is to support the poorest and most vulnerable in the community. I would distinguish between proposed cuts such as these which affect vulnerable groups and looking again at the non-essential services that the Council provides that could be cut or put on hold until the current pressures concerning cost of living / inflation / energy crisis etc. have passed.
- Reducing this service will prevent family time going ahead because many of the families we support cannot be supported safely in the community.
- I don't think you should expect contacts in service users' homes, there is risk involved here to the supervisor, use more of the libraries etc that are having opening hours reduce, multi purposing existing buildings and the Cwtch centre could then be sold or rented out.
- The Cwtch centre needs to remain open even if less hours. Some contact that takes place would not work in public places and will just mean that Social Workers have to book spaces that will cost money in the long run.
- Providing no impact was had on the end users and this cut is purely accommodation, which was going to be accommodated elsewhere - it makes sense.

Oaklands and Short Break provision

Q3a: What do you think the council should do with this saving proposal?

Oaklands & Short Break Provision	No. of people	% of people
A: Make the full budget saving	228	35.29%
B: Make a smaller budget saving	135	20.90%
C: Avoid making any budget savings for this service	237	36.69%
D: Not sure	46	7.12%

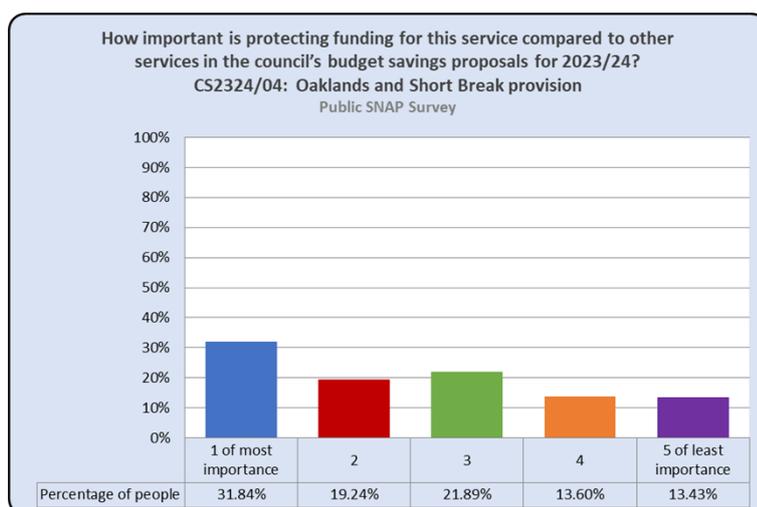
NB: There were 174 no responses.



Q3b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	192	31.84%
2	116	19.24%
3	132	21.89%
4	82	13.60%
5 of least importance	81	13.43%

NB: There were 188 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

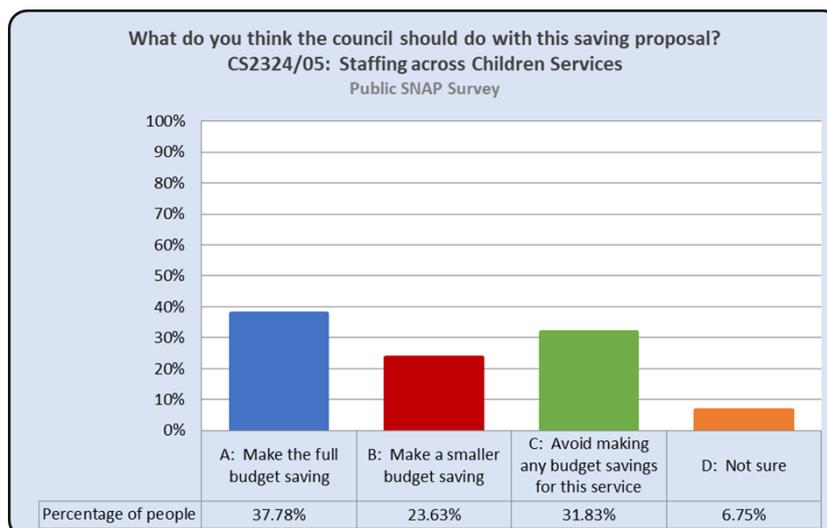
- This is vital and helps relieve some of the pressure of caring which is already a huge burden
- you would save here but then the real costs would be longer lasting – young people in care cost more overall than the essential respite care this provides. This would be a false economy saving.
- Take out some of the senior management layers and rent out some of the civic or move to somewhere cheaper and smaller.
- Any other area - the knock on costs of reducing this service will lead to greater mental health problems among carers, higher levels of marriage/ relationship breakdown, higher absenteeism from work by parents/ carers, all of which will put a huge burden on the Councils resources overall. Any savings made by closing Oaklands as proposed will be insignificant beside the wider costs.
- This service provides support to some of the most vulnerable families. If this service is reduced, family breakdowns will increase and there will likely be increased costs of children going into specialist care placements which would be much more expensive than the savings that you might make.
- Can income generation be considered? Could the local authority rent spare places to other local authorities or families who have purchasing powers as part of their funding.
- The service will still be available to provide relief for families so a reduction of days seems a fair compromise.

Staffing across Children Services

Q4a: What do you think the council should do with this saving proposal?

Staffing across Children Services	No. of people	% of people
A: Make the full budget saving	235	37.78%
B: Make a smaller budget saving	147	23.63%
C: Avoid making any budget savings for this service	198	31.83%
D: Not sure	42	6.75%

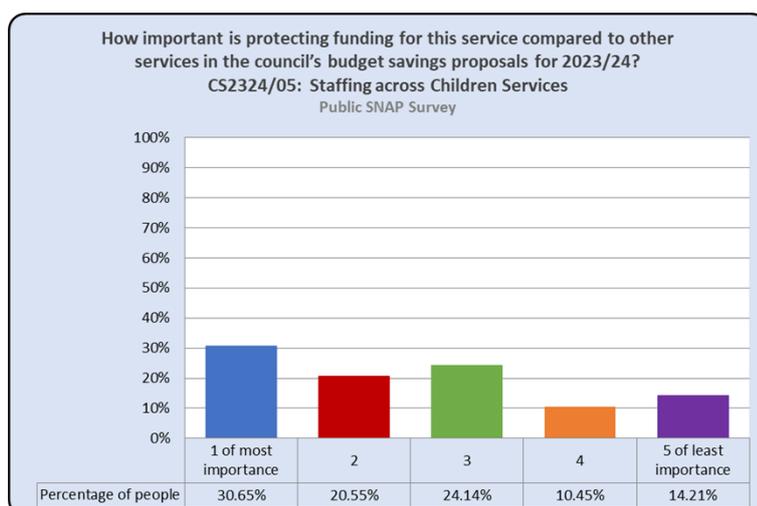
NB: There were 198 no responses.



Q4b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	179	30.65%
2	120	20.55%
3	141	24.14%
4	61	10.45%
5 of least importance	83	14.21%

NB: There were 236 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

- Runs the risk of increased workloads on existing staff, results in losing staff which are hard to find and train, plus risks long term sick on stress which is either covered by agency workers at high cost or absorbed by already stretched staff which again ends up with either sickness absence or leaving the workforce.
- I feel that the most investment should be in preventative services that will, in the long term, reduce the cost and impact of the service user and the community at large. Spending on reactive issues, and cutting those services just creates issues for the long term.
- There are likely to be vacancies due to the recruitment crisis across health and social care in Wales. It feels unfair to penalise an already stretched service due to vacancies showing. Are these posts filled via agency? Could a better recruitment campaign be devised? Cardiff and Vale councils have changed their recruitment approach, perhaps Newport needs to look at this?
- Concern would be the additional stress on remaining staff may lead to people leaving the profession.
- The posts are vacant, so this seems sensible – so long as harm can be mitigated.
- Most of the other proposals increase the workload of existing staff. Surely these posts are required to absorb the additional workload and maintain a safe system?

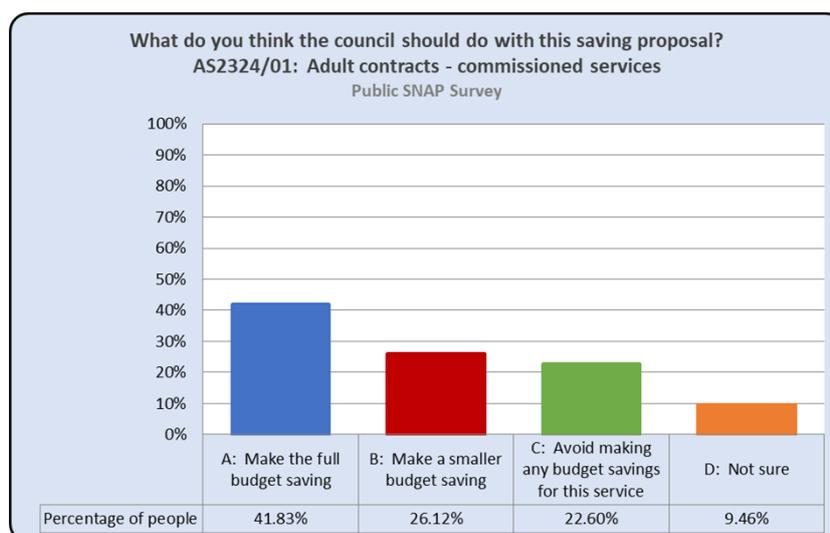
Adult Services

Adult contracts: commissioned services

Q5a: What do you think the council should do with this saving proposal?

Adult contracts: commissioned services	No. of people	% of people
A: Make the full budget saving	261	41.83%
B: Make a smaller budget saving	163	26.12%
C: Avoid making any budget savings for this service	141	22.60%
D: Not sure	59	9.46%

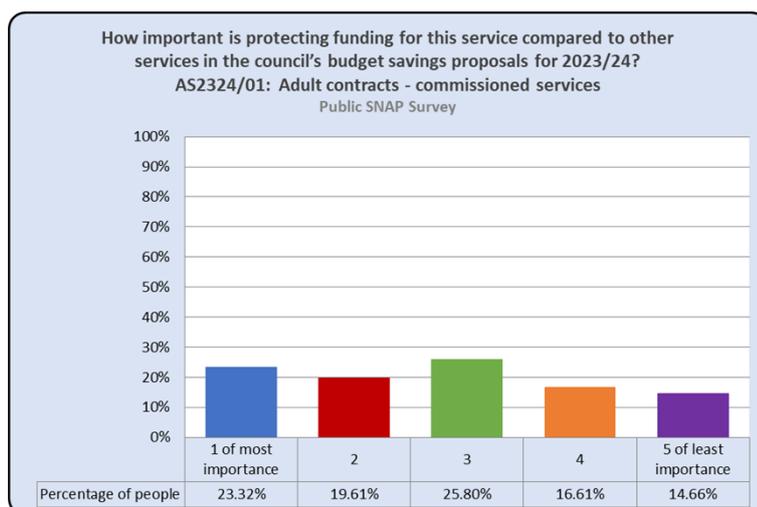
NB: There were 196 no responses.



Q5b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	132	23.32%
2	111	19.61%
3	146	25.80%
4	94	16.61%
5 of least importance	83	14.66%

NB: There were 254 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

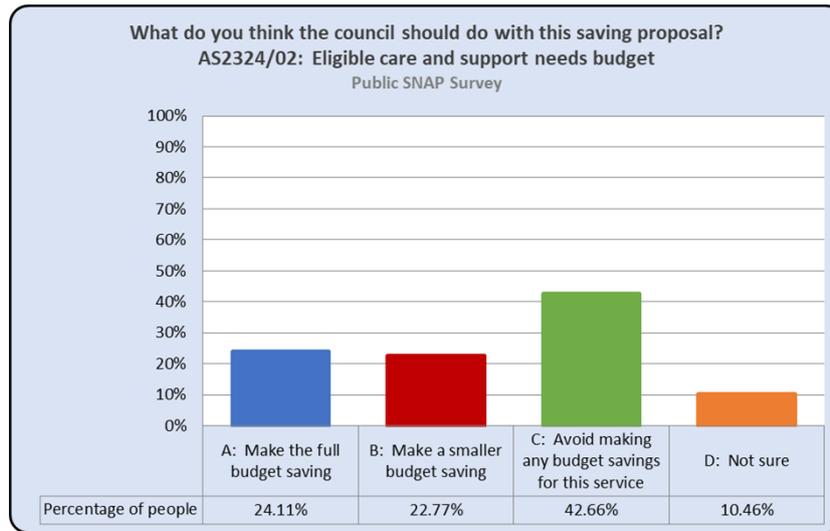
- Those service users will need to access support somewhere, pulling it just shifts the support to perhaps less suitable settings or pushes carers under. Opening the service to more fee paying users might help. A collaborative approach between service users and community members could be therapeutically beneficial.
- Mental health is such a current issue affecting people all over Wales – especially after the COVID pandemic. You should renegotiate with the Welsh Government on getting additional funds.
- Preventative services – you have to invest at the front end to prevent pressures being placed on services as a whole. It is also concerning for the general public when there are people with unmet health needs, particularly mental health, struggling in the community.
- Do not mess with mental health services at all they are needed more suicides are happening now than ever before due to the increases of living cost but no increase in wage.
- I suppose there are more people requiring this service than before Covid restrictions, however, is it up to the council to deliver this service?
- Hopefully Growing Space is now able to be or is an established not for profit / charity and can continue their good work or link to Newport Mind who seem to have some of the grant / contract funding from Newport City Council moving forward.

Eligible care and support needs budget

Q6a: What do you think the council should do with this saving proposal?

Eligible care and support needs budget	No. of people	% of people
A: Make the full budget saving	143	24.11%
B: Make a smaller budget saving	135	22.77%
C: Avoid making any budget savings for this service	253	42.66%
D: Not sure	62	10.46%

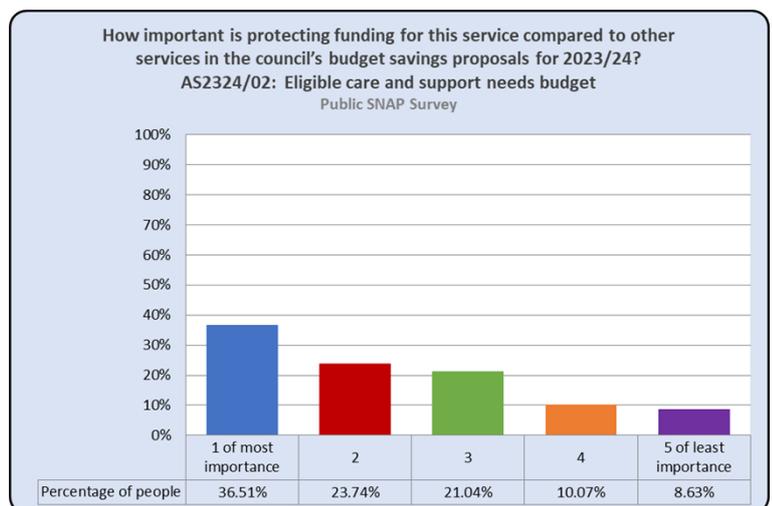
NB: There were 227 no responses.



Q6b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	203	36.51%
2	132	23.74%
3	117	21.04%
4	56	10.07%
5 of least importance	48	8.63%

NB: There were 264 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

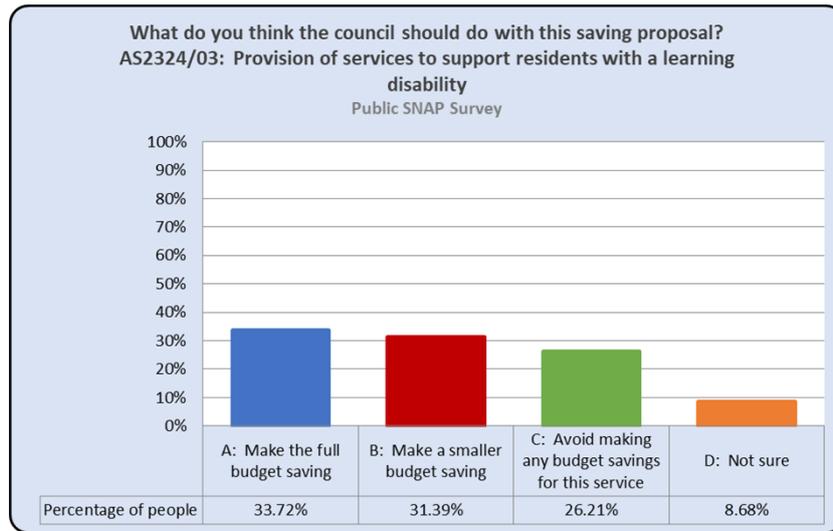
- This is the problem with the NHS currently. Implementing this proposal will bed block hospitals further. Just moves the problem to another part of the public sector.
- I am not able to support that. Care services are already strained, and the NHS is in crisis. Look at reserves or seek a more acceptable alternative.
- Older adults with appropriate means need to be directed to purchase their own care as much as possible.
- If the assessed needs will still be met, it is difficult to understand the basis for the current level of care packages in domiciliary care. Does this suggest, over 'prescription'?
- I don't see how this figure can be reduced as there is a growing need for care packages. My only suggestion would be for more of this to be taken on by the voluntary sector and e.g. Ffrind i mi / WRVS etc. and for specific needs to be very carefully looked at before allocating x number of home visits a day etc. This is clearly a UK – wide issue.

Provision of services to support residents with a learning disability

Q7a: What do you think the council should do with this saving proposal?

Support of residents with a learning disability	No. of people	% of people
A: Make the full budget saving	202	33.72%
B: Make a smaller budget saving	188	31.39%
C: Avoid making any budget savings for this service	157	26.21%
D: Not sure	52	8.68%

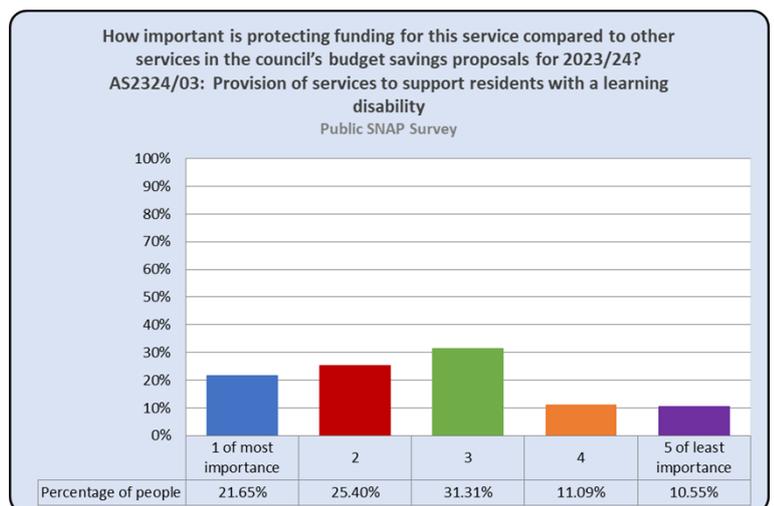
NB: There were 221 no responses.



Q7b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	121	21.65%
2	142	25.40%
3	175	31.31%
4	62	11.09%
5 of least importance	59	10.55%

NB: There were 261 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

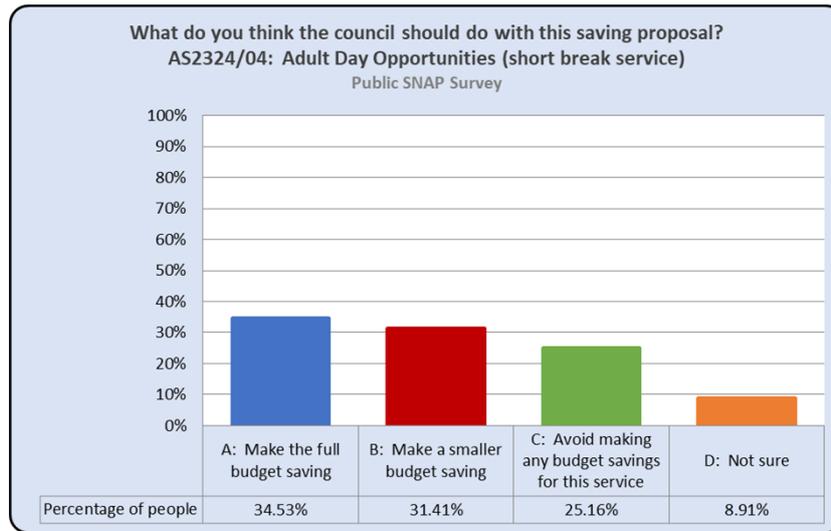
- Could you not offer more central support instead of offering many centres? This would stop hiring cost and the amount of staff that need to be spread out around Newport. Again, this is where the hubs could be utilised instead of just opening them for staff to work from.
- The people concerned have a right to live the best they can, families of course will be responsible for them, but they do need some help with the worst cases – I agree that the most vulnerable should still be given 100% support.
- Can income generation be considered, providing services for other local authorities?
- It would be nice to do this but funds are limited there are more urgent areas where the money could be spent.
- It's a lifeline for service users and their families! Carers of this cohort are aging themselves! And need the support!

Adult Day Opportunities (short break service)

Q8a: What do you think the council should do with this saving proposal?

Adult Day Opportunities (short break service)	No. of people	% of people
A: Make the full budget saving	221	34.53%
B: Make a smaller budget saving	201	31.41%
C: Avoid making any budget savings for this service	161	25.16%
D: Not sure	57	8.91%

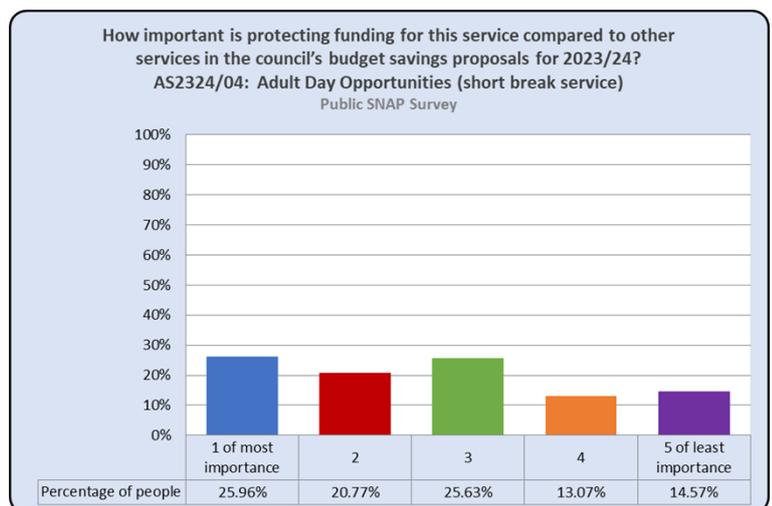
NB: There were 180 no responses.



Q8b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	155	25.96%
2	124	20.77%
3	153	25.63%
4	78	13.07%
5 of least importance	87	14.57%

NB: There were 223 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

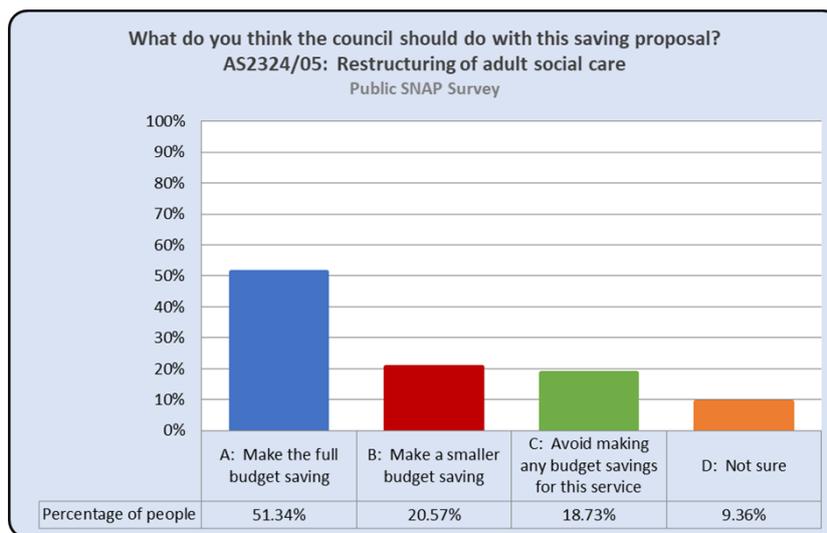
- These services are very important to people who need this support as it gets them out into the community and gives them a sense of purpose to their lives.
- A sensible and necessary cut during these difficult times.
- There is a big assumption 'other services' will pick up the slack but with ESF ending in March the voluntary sector is staring into a 'back-hole' of their funding ending. If this is not a statutory responsibility, then the cut is justified. If it is a statutory duty, then this service needs to be retained. Again – what about back-office? What about non-statutory services? What about leaner admin and management across the Council?
- Although day services are a lifeline for elderly people's families, to have that respite for a day or 2 a week, I believe EMI and children with additional needs services are more important and make a bigger difference to families.
- Respite services are so vital to those who need it. Without services like this, the cost will likely reappear in mental health services as the people who can no longer benefit from these services will be struggling mentally with a poorer quality of life.
- The carers employed by Newport Council have immense experience and are of immense value to the social care community that should not be lost. If this service is withdrawn it will put more pressure on the family carers and other services like the NHS and social care. I think it will result in more hospitalisations and have dire consequences for the health of family carers. The service offers a lifeline to those who use it.

Restructuring of adult social care

Q9a: What do you think the council should do with this saving proposal?

Restructuring of adult social care	No. of people	% of people
A: Make the full budget saving	307	51.34%
B: Make a smaller budget saving	123	20.57%
C: Avoid making any budget savings for this service	112	18.73%
D: Not sure	56	9.36%

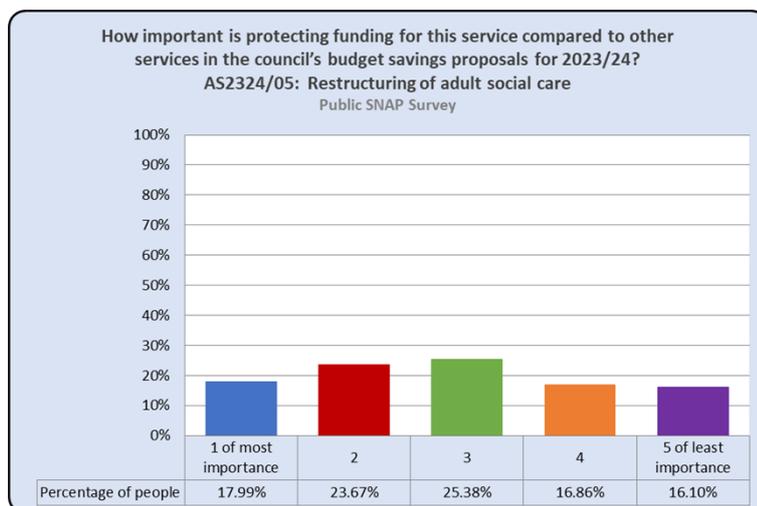
NB: There were 222 no responses.



Q9b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	95	17.99%
2	125	23.67%
3	134	25.38%
4	89	16.86%
5 of least importance	85	16.10%

NB: There were 292 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

- Putting too much of a workload on remaining staff you will start seeing them going on sick with stress costing more in the long run. They are already over worked.
- Not sure that removing staff numbers from social care at a time when any vacancies are probably filled by agency staff that cost more than salaried staff is a sustainable way forward.
- A reduction in staffing of 3% is sensible during these times.
- There are not enough social service staff at present. Cut management positions across the council to make a saving.
- Many of the other proposals rely on social care workers to pick up the workload. We actually need more of these workers than administrative council staff. You may want to outsource some of the council service management to private organisations with clear SLAs and success outcomes.
- If the reduction will still equal a satisfactory service, then it should be clear what to do.

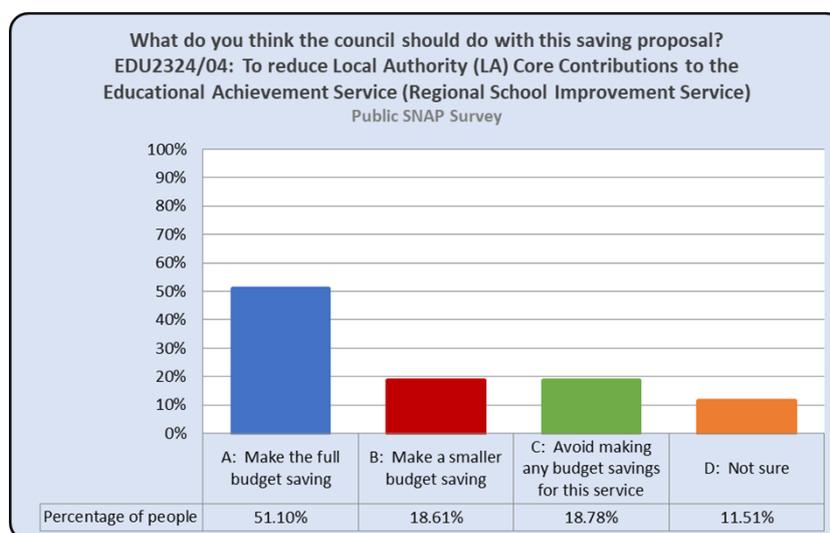
Education (non-schools)

To reduce Local Authority (LA) Core Contributions to the Educational Achievement Service (Regional School Improvement Service)

Q10a: What do you think the council should do with this saving proposal?

Reduce core contributions to the EAS	No. of people	% of people
A: Make the full budget saving	302	51.10%
B: Make a smaller budget saving	110	18.61%
C: Avoid making any budget savings for this service	111	18.78%
D: Not sure	68	11.51%

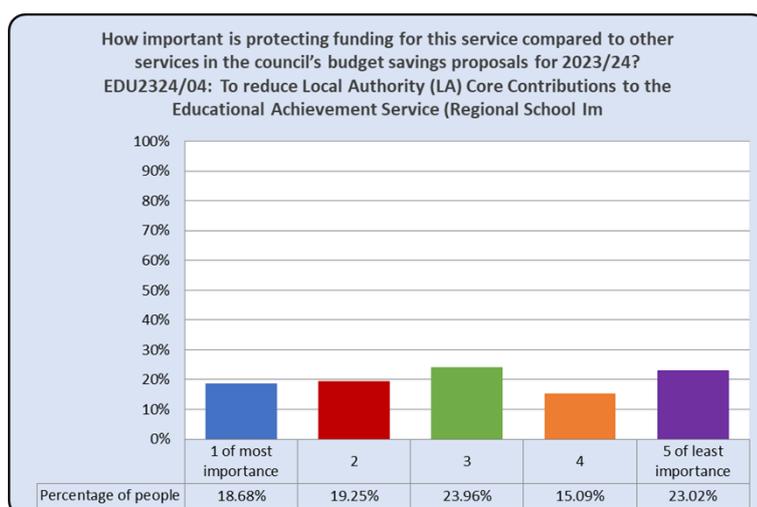
NB: There were 229 no responses.



Q10b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	99	18.68%
2	102	19.25%
3	127	23.96%
4	80	15.09%
5 of least importance	122	23.02%

NB: There were 290 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

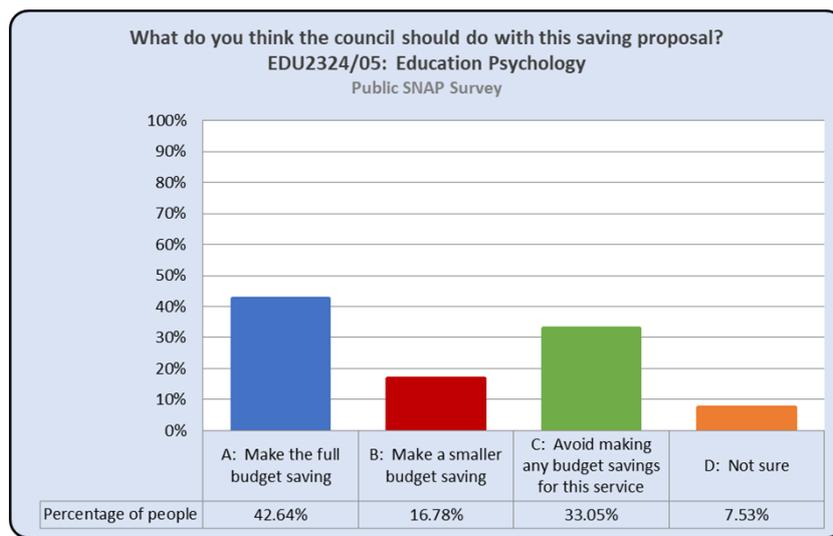
- All children should be able to access a good standard of education. Schools are already struggling with their budgets. We should be investing in the next generation as they are the future taxpayers if nothing else.
- Schools need help. Having worked in the system the EAS do the majority of the important school based work.
- The budget saving in this area could be more. Money needs to be allocated more directly to schools at the moment.
- Schools are run by highly paid professionals who should be able to manage using their own skills.
- The new curriculum in Wales allows schools to tailor their curriculum to the needs of the school. The school advisory system is not really needed for all schools.
- I think that a saving of £158k is too small compared to the £790k cost of this service and think there could be far greater savings made here.

Educational Psychology

Q11a: What do you think the council should do with this saving proposal?

Education Psychology	No. of people	% of people
A: Make the full budget saving	249	42.64%
B: Make a smaller budget saving	98	16.78%
C: Avoid making any budget savings for this service	193	33.05%
D: Not sure	44	7.53%

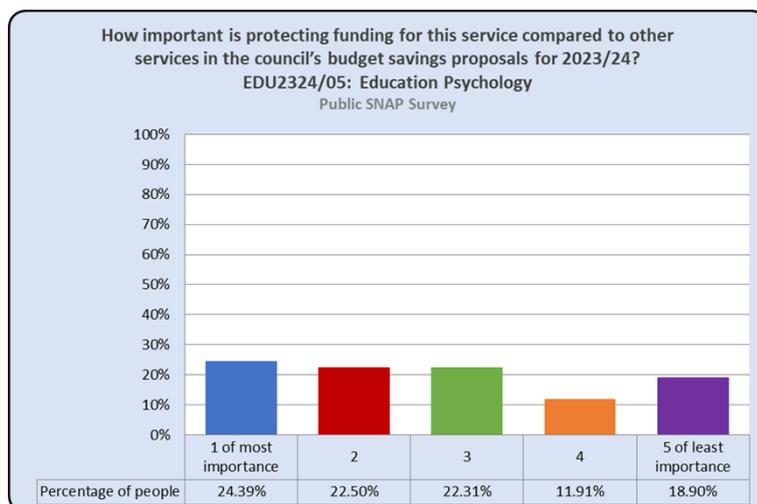
NB: There were 236 no responses.



Q11b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	129	24.39%
2	119	22.50%
3	118	22.31%
4	63	11.91%
5 of least importance	100	18.90%

NB: There were 291 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

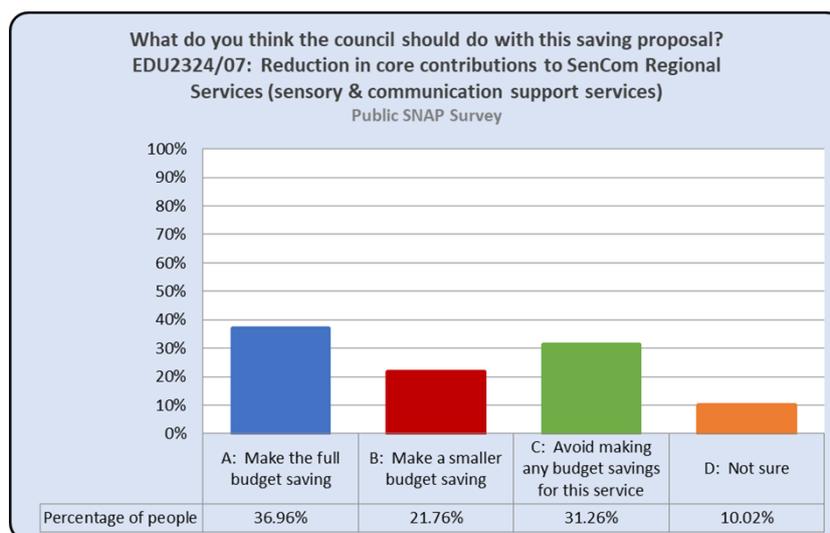
- This sounds like a short term gain, long term pain scenario. The overspill of work resulting from the deletion of this post will likely result in temporary resource being called in once the backlog gets too large.
- How can schools meet children's educational needs when there are waiting lists for their needs to be assessed? The pressure placed on schools due to this must be incredible when teachers are having to manage complex needs that often have not been assessed and the relevant support identified.
- As long as the council doesn't have to pay more for outside services going forward.
- Meeting pupil needs should be prioritised. Losing posts just puts pressure on already burdened existing staff.
- Schools will struggle to fully implement the new ALN processes with a further cut to EP services. Our most vulnerable children will not receive the support they require to meet the more complex needs young people are presenting with.
- If post is vacant already the effect will not be felt.

Reduction in core contributions to SenCom Regional Services (sensory & communication support services)

Q12a: What do you think the council should do with this saving proposal?

Reduction in core contributions to SenCom	No. of people	% of people
A: Make the full budget saving	214	36.96%
B: Make a smaller budget saving	126	21.76%
C: Avoid making any budget savings for this service	181	31.26%
D: Not sure	58	10.02%

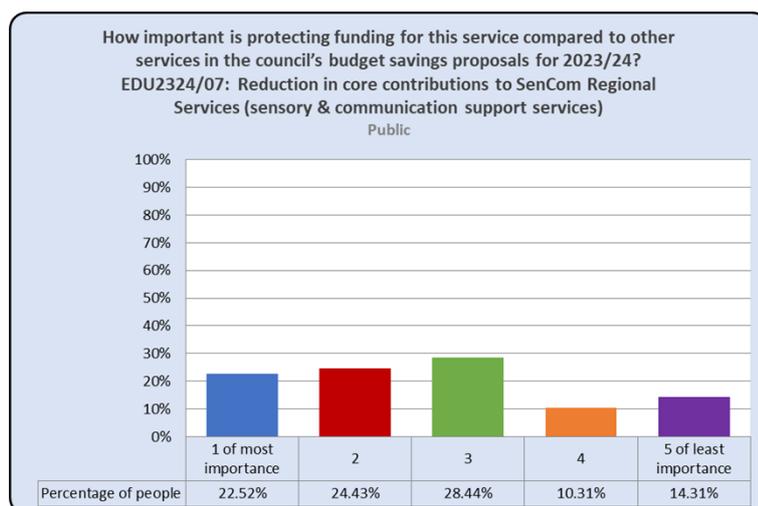
NB: There were 241 no responses.



Q12b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	118	22.52%
2	128	24.43%
3	149	28.44%
4	54	10.31%
5 of least importance	75	14.31%

NB: There were 296 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

- Sensory impairments are a serious issue, and the value of savings are not proportionate to the impact.
- If savings can be made without impacting on services such as using council accommodation that should be prioritised.
- The building is vital to the service. It not only houses staff, but equipment and vital support groups that provide mental health support. There doesn't exist other facilities in each local authority that could house the equipment needed as well as the resources and groups. Cost savings could be made by reducing visits and offering training instead thus reducing travel costs, producing and sending resources, providing training at the university creating an advisory service instead of providing education which staff could do from office / home.
- Try to encourage saving through the use of council owned assets.
- If it can be achieved through overhead reductions, then fine.
- This service is vital for people with sensory and communication difficulties. Helping children with visual impairment from a young age benefits them throughout their school life. Helping them to achieve the best education possible means they have better outcomes in life.

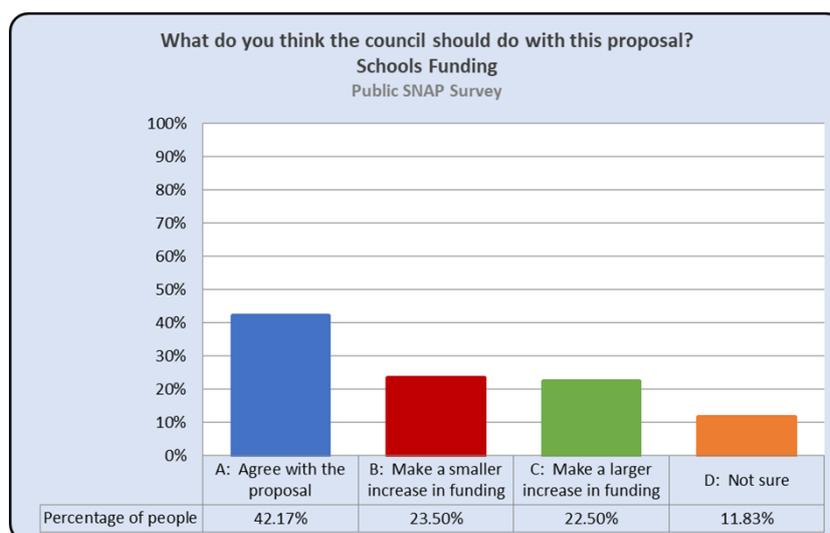
Schools

Schools Funding

Q13a: What do you think the council should do with this saving proposal?

Schools Funding	No. of people	% of people
A: Agree with the proposal	253	42.17%
B: Make a smaller increase in funding	141	23.50%
C: Make a larger increase in funding	135	22.50%
D: Not sure	71	11.83%

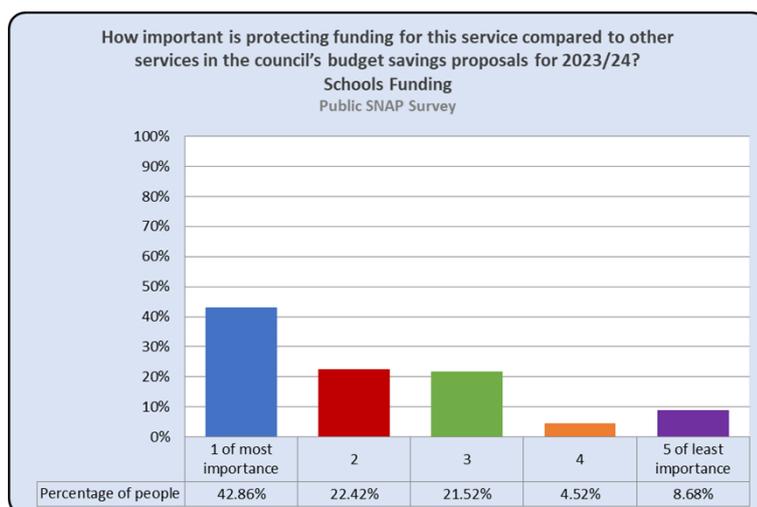
NB: There were 220 no responses.



Q13b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	237	42.86%
2	124	22.42%
3	119	21.52%
4	25	4.52%
5 of least importance	48	8.68%

NB: There were 267 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

- Schools are underfunded and this directly impacts upon the wellbeing, health and safety and achievement of both staff and pupils.
- Education is the key to our future success, so I would suggest schools, Teachers' pay increases etc. are fully funded as needed.
- You MUST fully fund any pay increase awarded to teaching staff. It is totally unfair to expect schools to absorb this cost – It will take money away from children, put many schools into a deficit and completely negate your commitment to education.
- Schools have been protected from austerity for far too long and need to stop being kept in a protective bubble where they spend like it is going out of fashion.
- Schools need to be more responsible for the budget, not be subsidised by the LA. They need to make more effort to manage the school budget appropriately.
- School have been hit by pay increases, gas, electricity costs, basic essential cost rises such as paper costs. They will struggle to absorb the costs further without further support or reduction in what can be offered to students in terms of basic education.

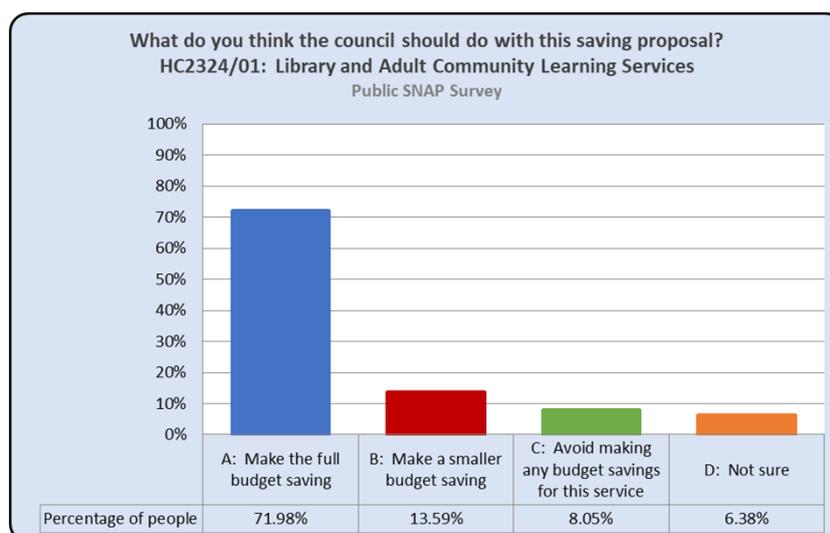
Housing & Communities

Library and Adult Community Learning Services

Q14a: What do you think the council should do with this saving proposal?

Library & Adult Community Learning Services	No. of people	% of people
A: Make the full budget saving	429	71.98%
B: Make a smaller budget saving	81	13.59%
C: Avoid making any budget savings for this service	48	8.05%
D: Not sure	38	6.38%

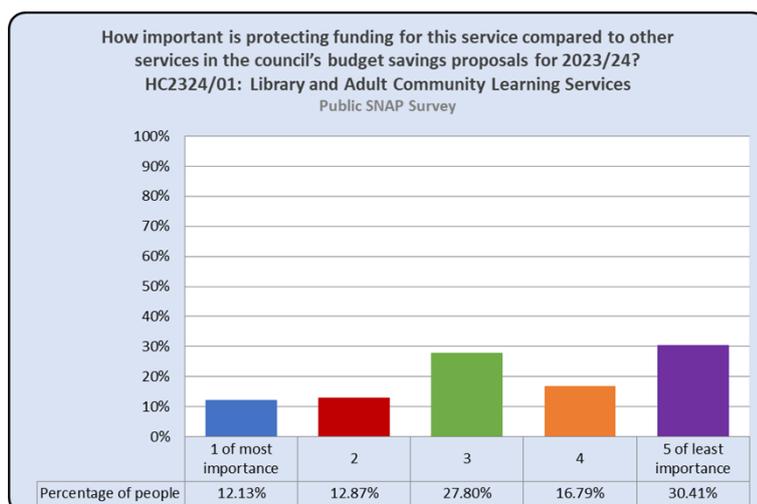
NB: There were 224 no responses.



Q14b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	65	12.13%
2	69	12.87%
3	149	27.80%
4	90	16.79%
5 of least importance	163	30.41%

NB: There were 284 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

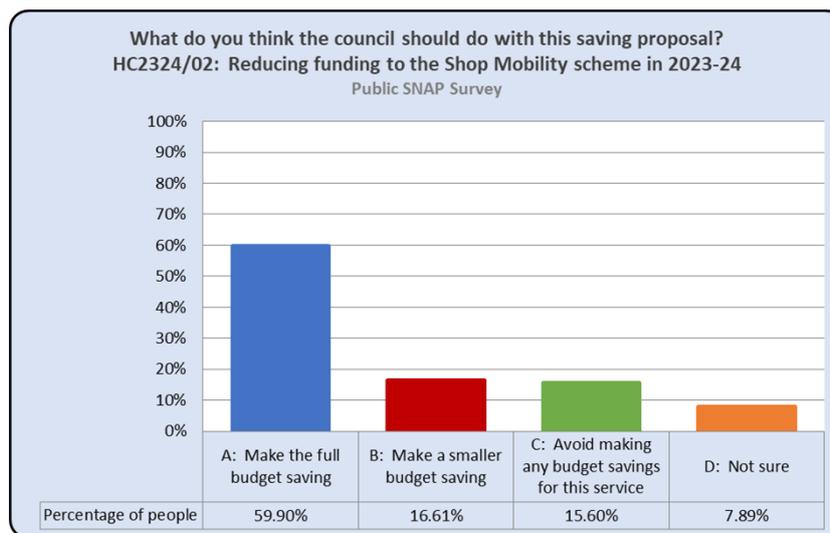
- Perhaps fewer facilities with better opening hours would be a better solution? With a mobile library bus filling the gaps if really needed.
- Libraries are so important in the community and yes online services are more popular but there is also a section of the public that wish to access books and other services for many reasons. There are very few libraries left in Newport and they should be maintained and open as frequently as possible or otherwise I fear that they will close and there will be no library provision for future generations.
- Show an understanding that some people are using libraries to keep warm.
- Not everyone has access to computers and, not all people can afford to buy books to read.
- As the world becomes more digital, this is realistic. However, promoting education and a safe space in the more poverty stricken areas remains essential.
- Terrible, as I think Libraries should be there for all – but something has to give, and should we pay for services with ever decreasing customers?

Reducing funding to the Shop Mobility scheme in 2023-24

Q15a: What do you think the council should do with this saving proposal?

Reducing funding to Shop Mobility	No. of people	% of people
A: Make the full budget saving	357	59.90%
B: Make a smaller budget saving	99	16.61%
C: Avoid making any budget savings for this service	93	15.60%
D: Not sure	47	7.89%

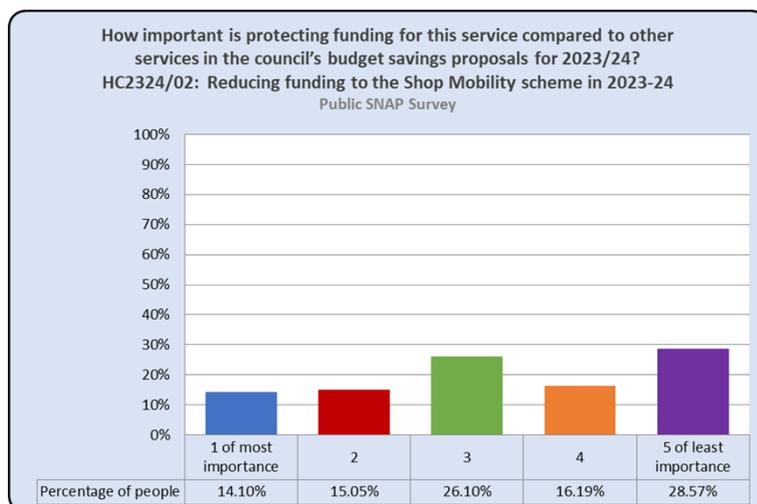
NB: There were 224 no responses.



Q15b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	74	14.10%
2	79	15.05%
3	137	26.10%
4	85	16.19%
5 of least importance	150	28.57%

NB: There were 295 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

- Cost reduction compared to the benefit of the service, compared to other high ticket items does not justify reducing the budget.
- It's £7k...increase the council tax by half a penny across the board and you'll fund it many times over. Removal of the service is more costly in the long run, as it prevents the elderly/disabled being able to go out shopping (thus putting money into the economy) and increasing pressure on elderly care etc.
- People with disabilities should be able to access shops etc the same as those who are fully mobile.
- This is such a small sum that makes a huge difference to the public who need them.
- I think local businesses should take the responsibility for ensuring access mobility under the equality act. I also believe that a private hire mobility service whereby those needing to use scooters are able to pay as you go. Similar to other national road scooter hire services
- People can pay for their own. I don't think this is a necessity.

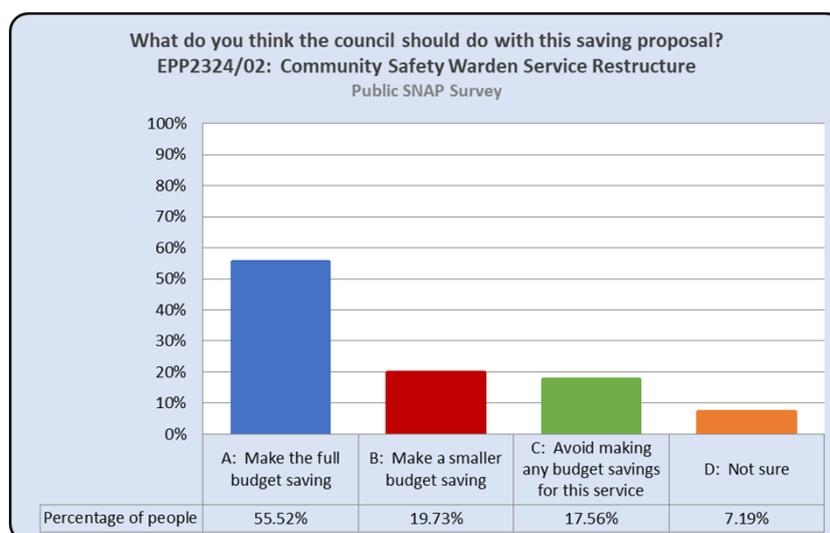
Environment & Public Protection

Community Safety Warden Service Restructure

Q16a: What do you think the council should do with this saving proposal?

Community Safety Warden Service Restructure	No. of people	% of people
A: Make the full budget saving	332	55.52%
B: Make a smaller budget saving	118	19.73%
C: Avoid making any budget savings for this service	105	17.56%
D: Not sure	43	7.19%

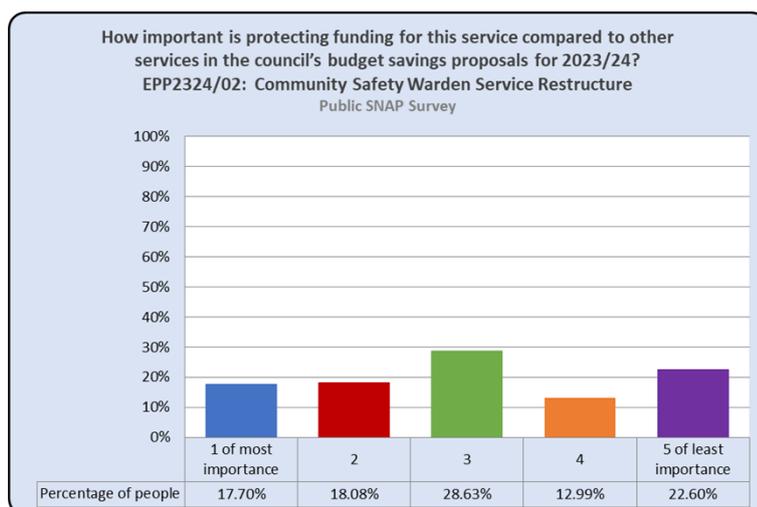
NB: There were 222 no responses.



Q16b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	94	17.70%
2	96	18.08%
3	152	28.63%
4	69	12.99%
5 of least importance	120	22.60%

NB: There were 289 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

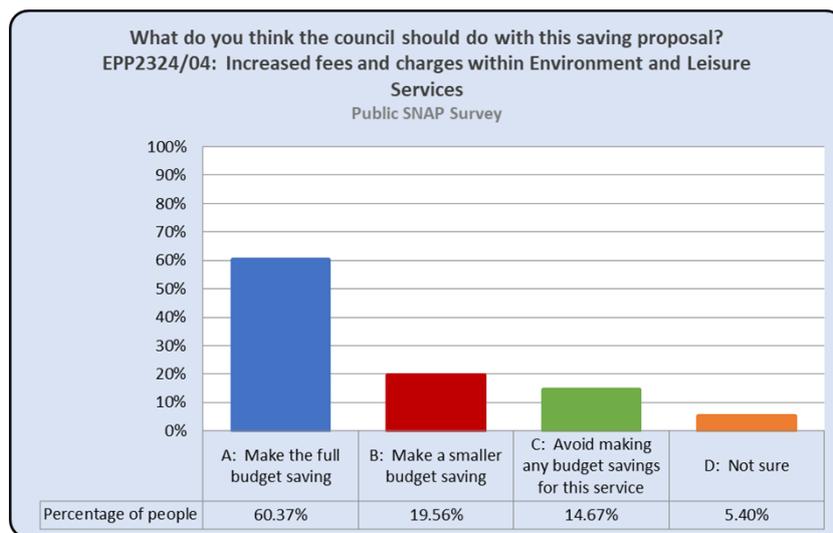
- I think a focus on this key issue of anti-social behaviour is essential.
- There's enough anti-social behaviour going on now and how are you as a council going to ensure there will be a major focus still on anti-social behaviour.
- As long as you are looking at the most serious needs, working in partnership with local police and crime commissioner(s) and police staff, this seems like a good option to review needs.
- Not an appropriate use of public funds in the current economic crisis. An easy saving to make.
- Can't more of these duties be passed to PCSO, not police. This service will not be used by the majority and PCSO roles need to offer more to the community.

Increased fees and charges within Environment and Leisure Services

Q17a: What do you think the council should do with this saving proposal?

Increased fees & charges	No. of people	% of people
A: Make the full budget saving	358	60.37%
B: Make a smaller budget saving	116	19.56%
C: Avoid making any budget savings for this service	87	14.67%
D: Not sure	32	5.40%

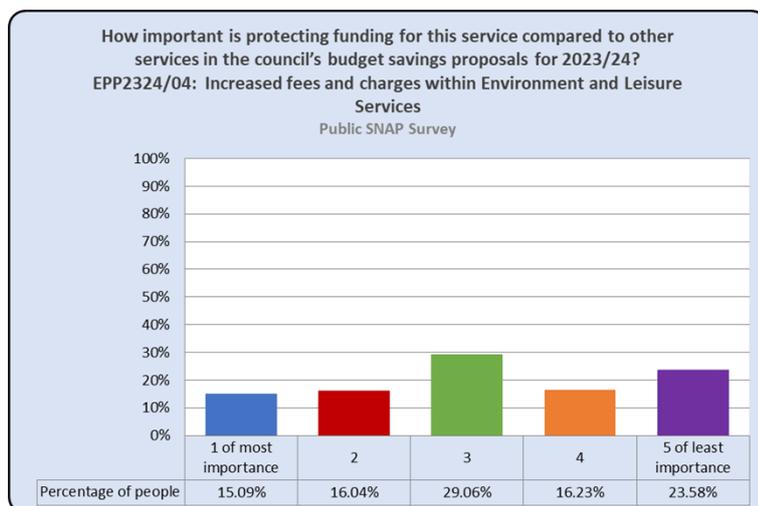
NB: There were 227 no responses.



Q17b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	80	15.09%
2	85	16.04%
3	154	29.06%
4	86	16.23%
5 of least importance	125	23.58%

NB: There were 290 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

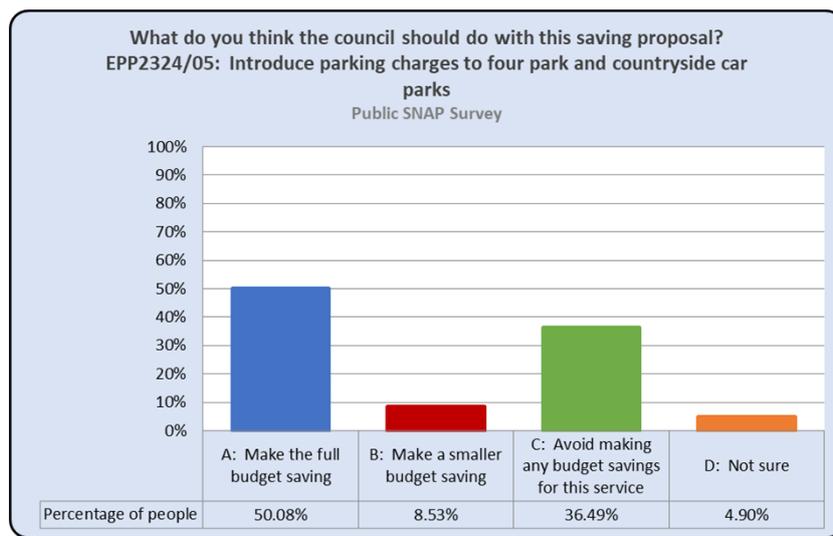
- 10%-20% is too high and adds even more costs on already heavily burdened residents due to cost of living crisis and energy price explosion. Suggest 6% only.
- Keep allotments the same cost, as many people benefit from them physically and mentally, having to pay more could result in them being reluctantly given up as the tenant might not have enough funds to cover it.
- Charging more for services to people at times of grief or that support their emotional and physical wellbeing is a bad idea. I would distinguish between proposed cuts such as these which affect vulnerable groups and looking again at the non-essential services that the Council provides that could be cut or put on hold until the current pressures concerning cost of living / inflation / energy crisis etc. have passed.
- Agree with cuts but can't understand why allotments are being prioritised over burials when they are a luxury rather than a necessity.
- With the current financial crisis and the effect on morale after COVID, I do not believe that now is the time to be making these cuts.
- All of the above should be operating at full cost recovery at the very least – the council tax payer should not be subsidising these services.

Introduce parking charges to park and countryside car parks

Q18a: What do you think the council should do with this saving proposal?

Introduce parking charges	No. of people	% of people
A: Make the full budget saving	317	50.08%
B: Make a smaller budget saving	54	8.53%
C: Avoid making any budget savings for this service	231	36.49%
D: Not sure	31	4.90%

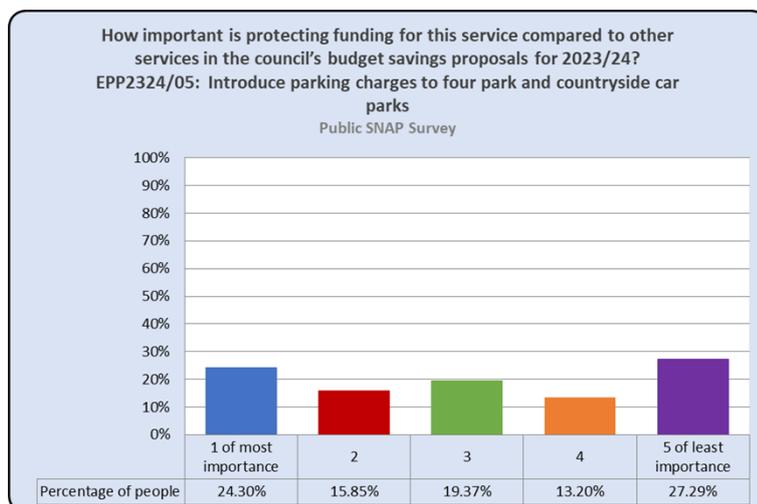
NB: There were 187 no responses.



Q18b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	138	24.30%
2	90	15.85%
3	110	19.37%
4	75	13.20%
5 of least importance	155	27.29%

NB: There were 252 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

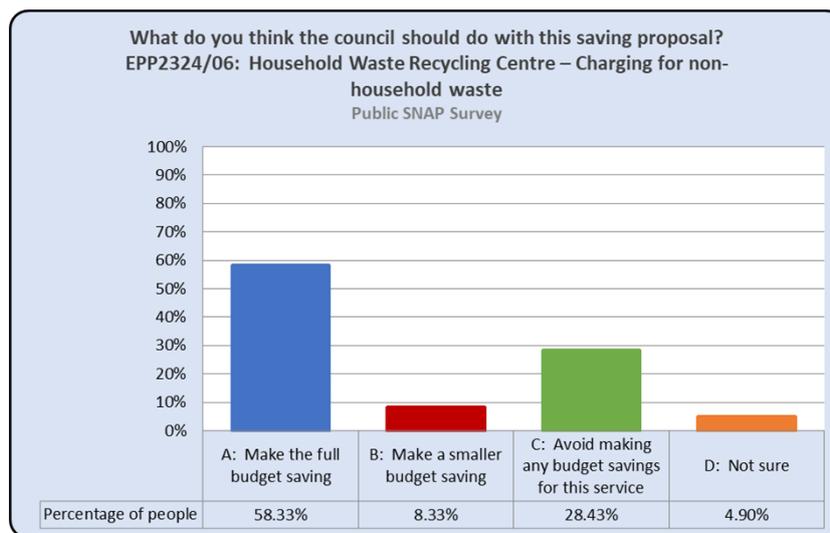
- Anything more than a minimal charge e.g. £1 for 3 hours will mean people park on street nearby and you don't make the extra income. I have never paid to park in 14 locks as I now park on the estate opposite.
- I think minimum charges for certain places are acceptable. I'm happy to pay for Belle Vue Park for what I get in return, but I don't go to 14 locks as often and if I pay for parking, I don't spend as much in the cafe. As soon as people have to pay parking they tend to stop going or go less.
- The people of Newport own these PUBLIC areas and, should NOT have to pay to visit them. It will also mean children are Not taken to visit these sites to participate in health sports. You should not be penalising people who want to be healthy.
- Free exercise is vital in today's challenging times. essentially charging for access to this should be avoided and in real terms will have little impact on budgets or increased revenues for the council.
- Savings will be made by not implementing this proposal. The cost of installation of meters and creating marked spaces and signs etc. will pay and display be by only card or if cash will this mean machines will need to be emptied daily which could possibly increase the councils cost of employing someone to undertake this task. What will be the initial outlay compared to the proposed savings?
- These areas will stop being used, they are literally dog walking and children's play areas, families are struggling as it is, a lot of families are only able to take their children to parks these days because cinemas and restaurants are so expensive, keep the parks free.

Household Waste Recycling Centre – Charging for non-household waste

Q19a: What do you think the council should do with this saving proposal?

HWRC – Charging for non-household waste	No. of people	% of people
A: Make the full budget saving	357	58.33%
B: Make a smaller budget saving	51	8.33%
C: Avoid making any budget savings for this service	174	28.43%
D: Not sure	30	4.90%

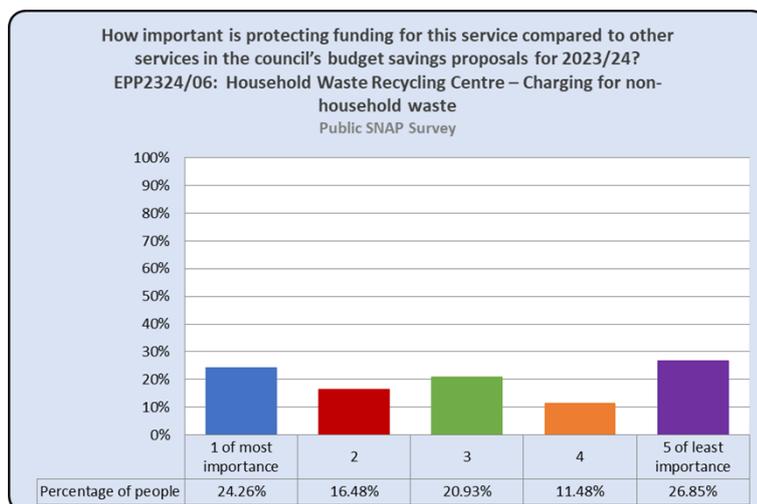
NB: There were 208 no responses.



Q19b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	131	24.26%
2	89	16.48%
3	113	20.93%
4	62	11.48%
5 of least importance	145	26.85%

NB: There were 280 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

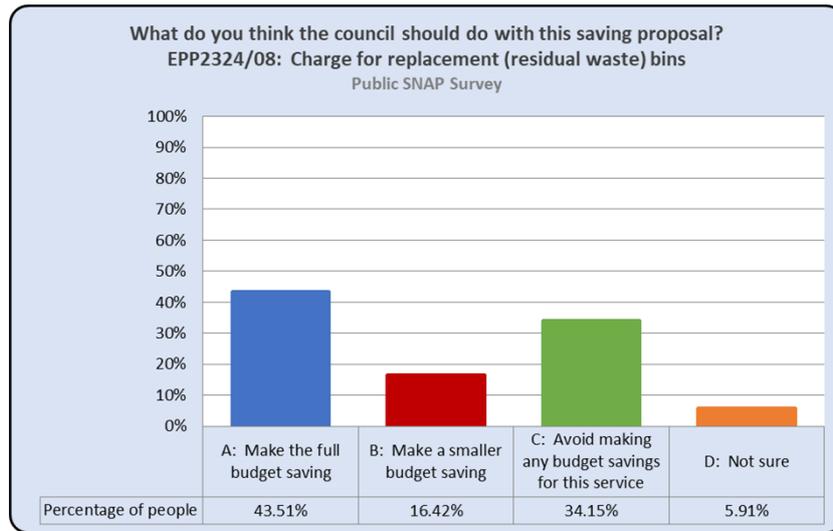
- This would lead to more fly tipping and probably have a net increased cost to the Council.
- Introducing charges will invoke people to make alternative arrangements, such as fly tipping, burning domestic waste in their gardens and other forms of dumping. For example, during Covid lockdown when the town dump was closed, I observed local roads I often use were suddenly littered with dumped domestic rubbish and furniture as a result of this lack of provision.
- Cost of employing somebody to measure and charge would possibly outweigh savings.
- Support this as long as fines and patrols for fly tipping are increased.
- Hopefully it will make people consider what is waste and what can be re-used and recycled.

Charge for replacement (residual waste) bins

Q20a: What do you think the council should do with this saving proposal?

Charge for replacement (residual waste) bins	No. of people	% of people
A: Make the full budget saving	265	43.51%
B: Make a smaller budget saving	100	16.42%
C: Avoid making any budget savings for this service	208	34.15%
D: Not sure	36	5.91%

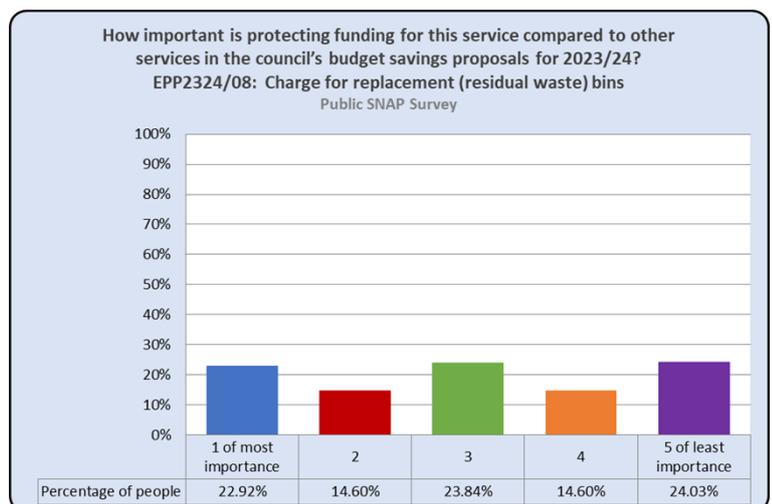
NB: There were 211 no responses.



Q20b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	124	22.92%
2	79	14.60%
3	129	23.84%
4	79	14.60%
5 of least importance	130	24.03%

NB: There were 279 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

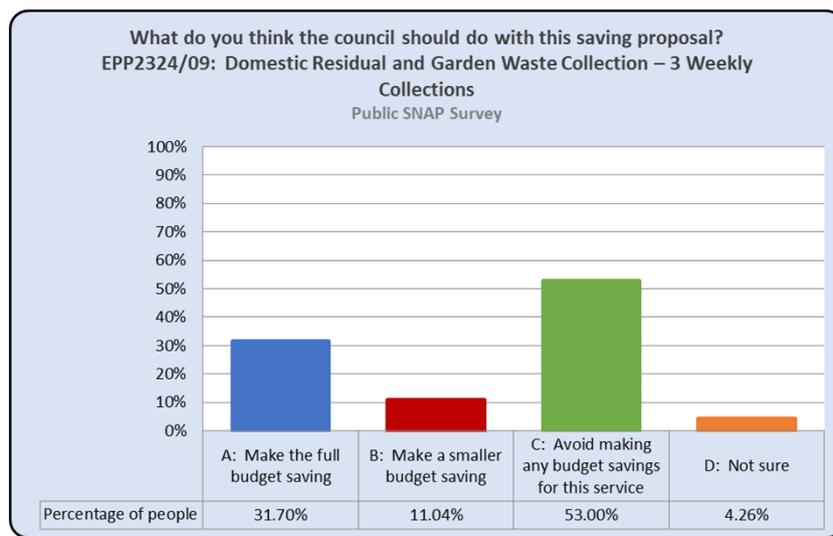
- Most bins need replacing due to the bin men throwing them around and damaging them. We should not be charged for their carelessness.
- Instruct waste collection staff to take more care of the bins. They cause most of the damage to bins.
- Bins get stolen – It's not fair to pass this charge onto the resident. If you want to increase CCTV to find the culprit then great.
- People will just dump rubbish which will cost far more to clean up.

Domestic Residual and Garden Waste Collection – 3 Weekly Collections

Q21a: What do you think the council should do with this saving proposal?

3 Weekly Collections	No. of people	% of people
A: Make the full budget saving	201	31.70%
B: Make a smaller budget saving	70	11.04%
C: Avoid making any budget savings for this service	336	53.00%
D: Not sure	27	4.26%

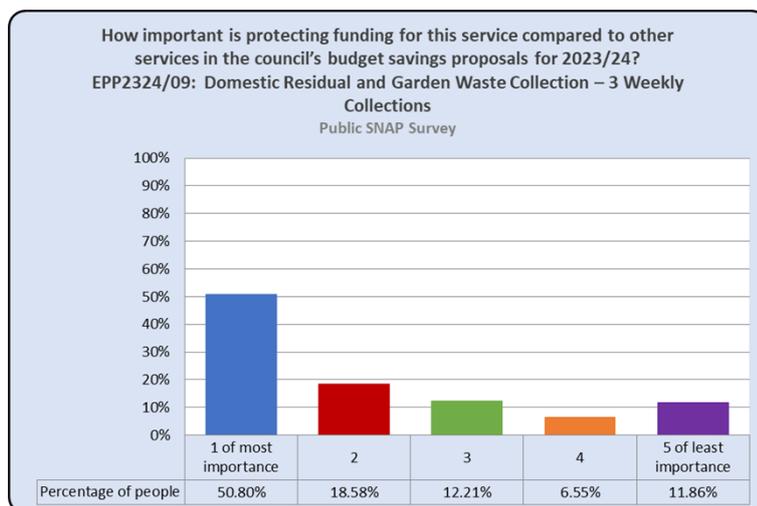
NB: There were 186 no responses.



Q21b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	287	50.80%
2	105	18.58%
3	69	12.21%
4	37	6.55%
5 of least importance	67	11.86%

NB: There were 255 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

- I support these proposals, providing that recycling is expanded to include further items that are not currently accepted. For example, food wrappers and foil covered crisp packets which can currently be recycled elsewhere. I appreciate there will be a cost to develop this service.
- I already struggle to get rid of the dog waste in the tiny dustbins you provide. If you're moving to 3 week collections, you first need to increase bin sizes. Again, it's a false saving, as you're avoiding adding fly tipping into your equations.
- I recycle everything and still struggle with too much rubbish. This is a fundamental of council activity. Do not go to 3 week bin collections.
- This idea assumes everyone has the same level of waste, i.e. a single person or a family of 4 - this idea is flawed and means you are penalising those who have more waste due to larger families.
- Three weekly is fine for me, but just don't have charges for the tip.

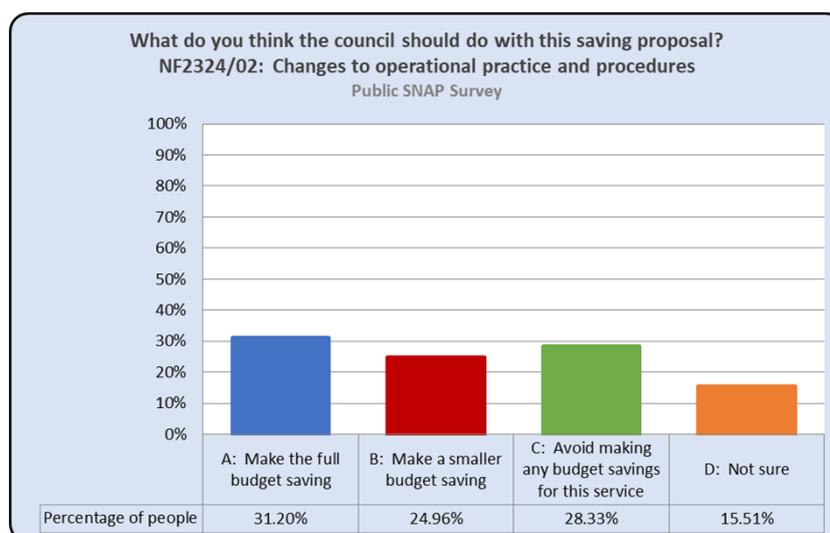
Infrastructure

Changes to operational practice and procedures

Q22a: What do you think the council should do with this saving proposal?

Changes to operational practice and procedures	No. of people	% of people
A: Make the full budget saving	185	31.20%
B: Make a smaller budget saving	148	24.96%
C: Avoid making any budget savings for this service	168	28.33%
D: Not sure	92	15.51%

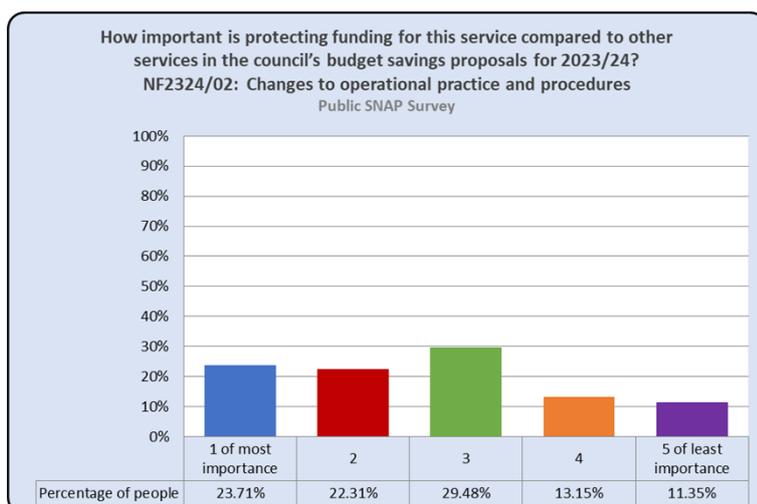
NB: There were 227 no responses.



Q22b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	119	23.71%
2	112	22.31%
3	148	29.48%
4	66	13.15%
5 of least importance	57	11.35%

NB: There were 318 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

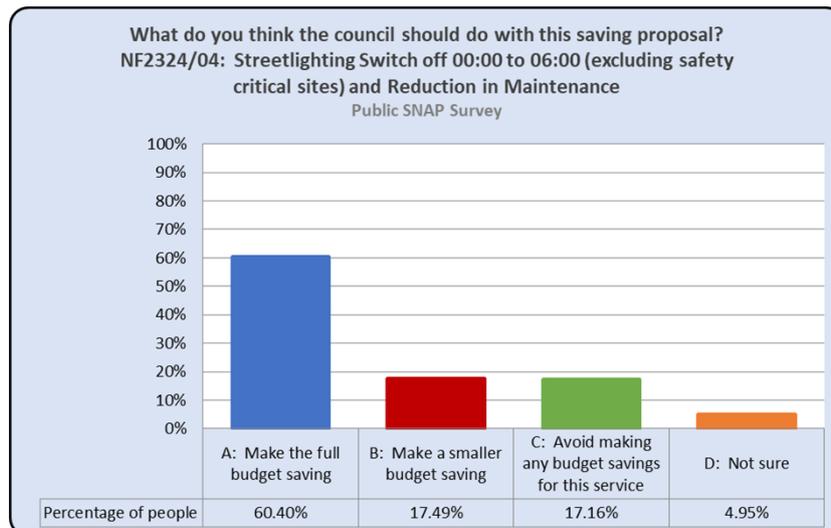
- Do not compromise potential flood prevention measures.
- Drainage helps roads which flood, roads which flood mean people can't easily travel and work. This is already a challenging area – whilst I agree with the need to review the service, can more be done with local communities to look at this need? Have you done an impact assessment on the likely issues on travel, flooding of homes, fields, etc?
- We are moving into times where we are seeing flooding on a more frequent basis, it would be criminal to reduce services that help eliminate and alleviate flooding! Proactive is always better than reactive!!!
- Given rising frequency of issues and that 1:100 year events (and the 1:25, 1:10 etc) are happening at frequency that original design and engineering did not anticipate, this could be a false economy.

Streetlighting Switch off 00:00 to 06:00 (excluding safety critical sites) and Reduction in Maintenance

Q23a: What do you think the council should do with this saving proposal?

Streetlighting Switch off	No. of people	% of people
A: Make the full budget saving	366	60.40%
B: Make a smaller budget saving	106	17.49%
C: Avoid making any budget savings for this service	104	17.16%
D: Not sure	30	4.95%

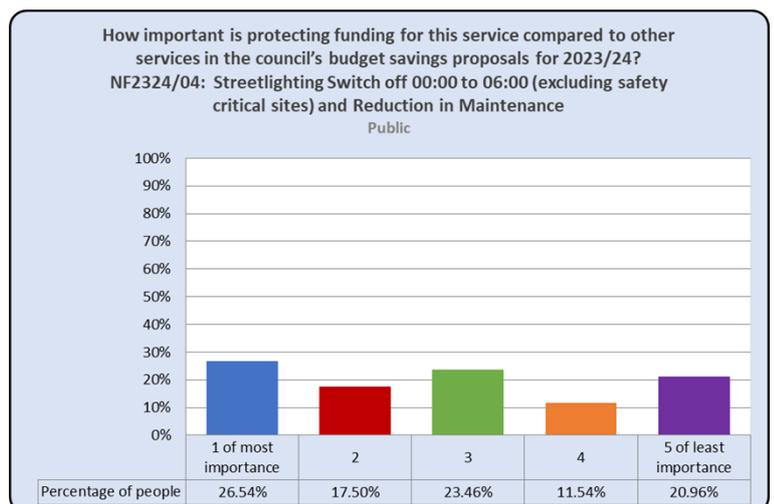
NB: There were 214 no responses.



Q23b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	138	26.54%
2	91	17.50%
3	122	23.46%
4	60	11.54%
5 of least importance	109	20.96%

NB: There were 300 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

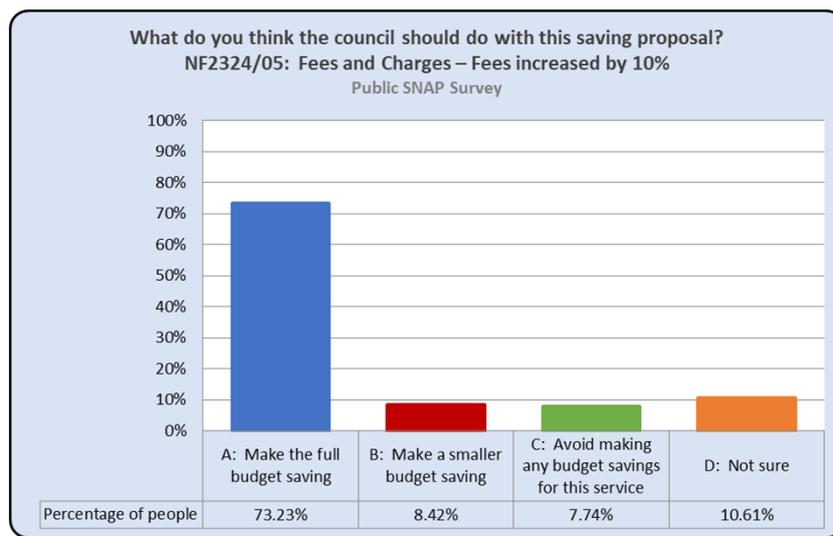
- This will make it unsafe for lone people to walk the streets and lead to an increase in crime.
- Consider later hours than those proposed. People are still walking around especially on weekends after midnight. This is a matter of public safety.
- Keep main road lighting as it is, but smaller streets and cul de sacs could be switched off.
- As long as reviews are undertaken on public safety and in consultation with police and community safety partnerships?
- They do this in other European countries, and it's been successful from what I can tell. Further research is needed.
- Need to ensure those undertaking the audits visit the areas at night to ensure the correct decisions are made and not second guessed from an office.

Fees and Charges – Fees increased by 10%

Q24a: What do you think the council should do with this saving proposal?

Fees increased by 10%	No. of people	% of people
A: Make the full budget saving	435	73.23%
B: Make a smaller budget saving	50	8.42%
C: Avoid making any budget savings for this service	46	7.74%
D: Not sure	63	10.61%

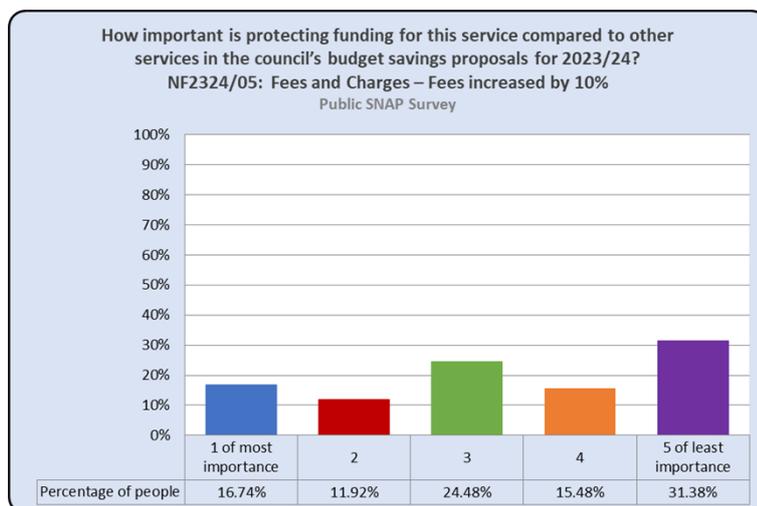
NB: There were 226 no responses.



Q24b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	80	16.74%
2	57	11.92%
3	117	24.48%
4	74	15.48%
5 of least importance	150	31.38%

NB: There were 342 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

- I would suggest a higher than inflation increase – utility companies make massive profits and can easily afford this.
- Any savings will be passed on by utility companies to their customers in extra charges.
- The utility companies can pass this cost on in minute amounts to their customers.

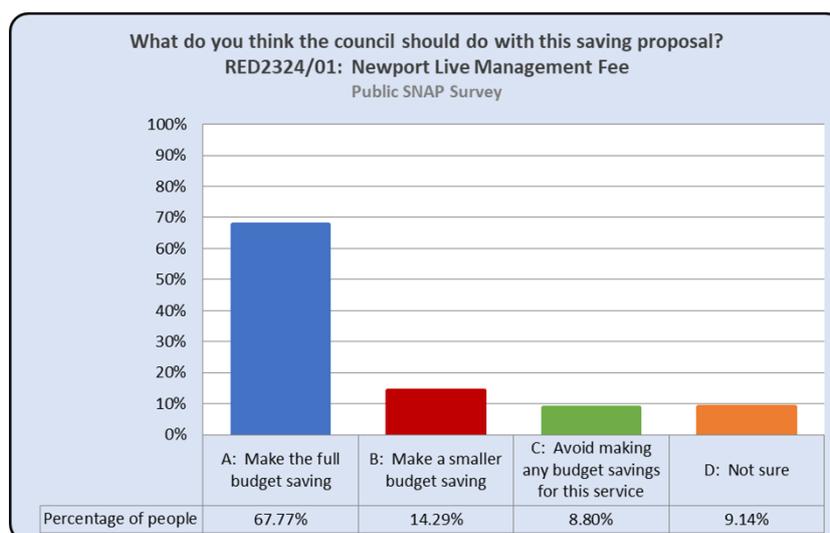
Regeneration & Economic Development

Newport Live Management Fee

Q25a: What do you think the council should do with this saving proposal?

Newport Live Management Fee	No. of people	% of people
A: Make the full budget saving	408	67.77%
B: Make a smaller budget saving	86	14.29%
C: Avoid making any budget savings for this service	53	8.80%
D: Not sure	55	9.14%

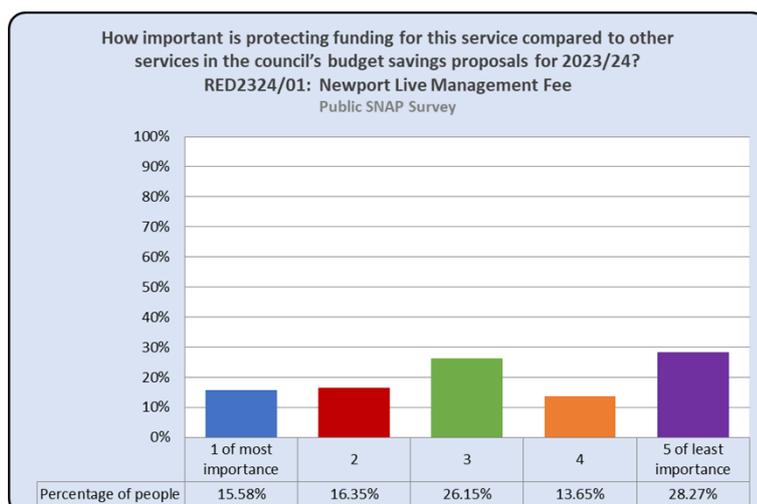
NB: There were 218 no responses.



Q25b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	81	15.58%
2	85	16.35%
3	136	26.15%
4	71	13.65%
5 of least importance	147	28.27%

NB: There were 300 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

- Leisure is vital but I understand cuts need to be made. Cutting the proposed saving by 10%.
- The community need leisure facilities and they will not be competitive with private industry.
- It should be able to function on its income.
- We need to maintain a vibrant leisure and arts scene in Newport. If the budget is cut it will likely lead to a reduced offering at the Riverfront and this is a vital cultural hub and driver of footfall to the city centre.
- Ensure profits are reinvested to offer broad range of activities, keep prices as low as possible for users, especially children and young adults. Hopefully create a generation of healthier people.
- The council should keep making exercise as accessible as possible otherwise this will turn into a greater pressure on health services in the future.

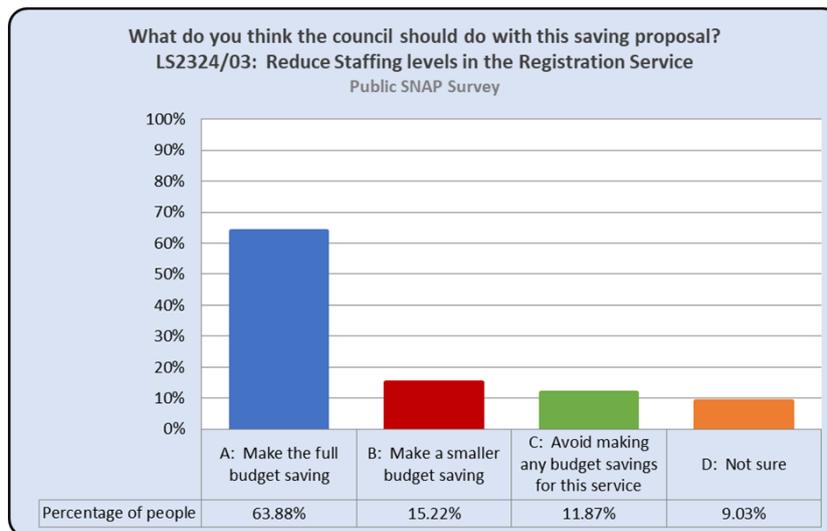
Law & Standards

Reduce Staffing levels in the Registration Service

Q26a: What do you think the council should do with this saving proposal?

Reduce Staffing levels in the Registration Service	No. of people	% of people
A: Make the full budget saving	382	63.88%
B: Make a smaller budget saving	91	15.22%
C: Avoid making any budget savings for this service	71	11.87%
D: Not sure	54	9.03%

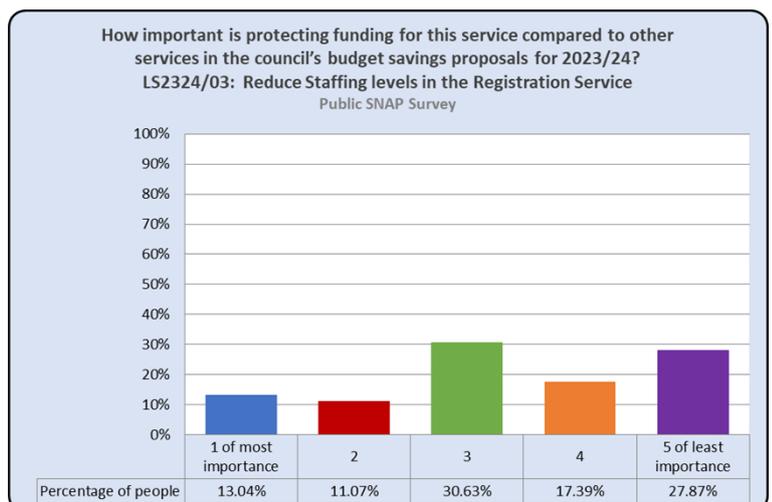
NB: There were 222 no responses.



Q26b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	66	13.04%
2	56	11.07%
3	155	30.63%
4	88	17.39%
5 of least importance	141	27.87%

NB: There were 314 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

- Unfortunately, or fortunately, this saving will have less of a human impact than many of the others so hopefully the IT services in place will support staff in their roles.
- Prioritise service ease of use for anyone who has suffered a bereavement as additional stress, waiting times etc. where documentation is needed seems unethical.
- These cuts can be managed, whereas cutting costs in areas like Oakland Respite Service is detrimental to the most vulnerable people in society.
- Vital service, reduce hours, if you have to, not entire posts!
- As long as the statutory requirement is met, I would agree with this.

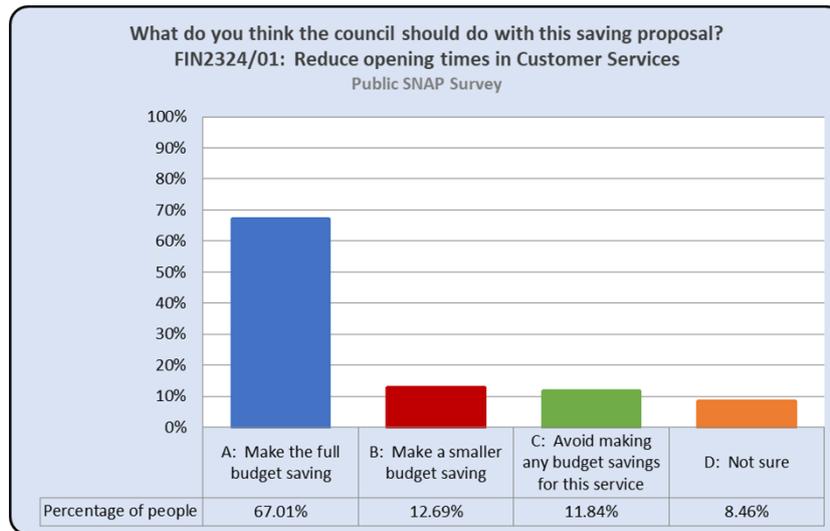
Finance

Reduce opening times in Customer Services

Q27a: What do you think the council should do with this saving proposal?

Reduce opening times in Customer Services	No. of people	% of people
A: Make the full budget saving	396	67.01%
B: Make a smaller budget saving	75	12.69%
C: Avoid making any budget savings for this service	70	11.84%
D: Not sure	50	8.46%

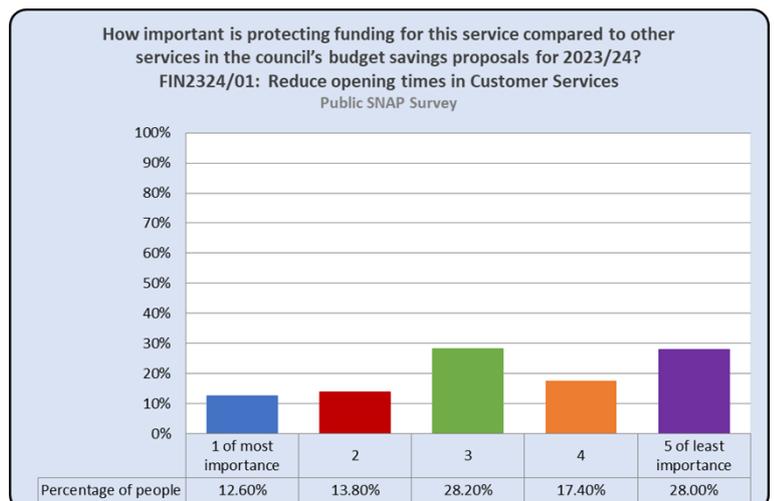
NB: There were 229 no responses.



Q27b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	63	12.60%
2	69	13.80%
3	141	28.20%
4	87	17.40%
5 of least importance	140	28.00%

NB: There were 320 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

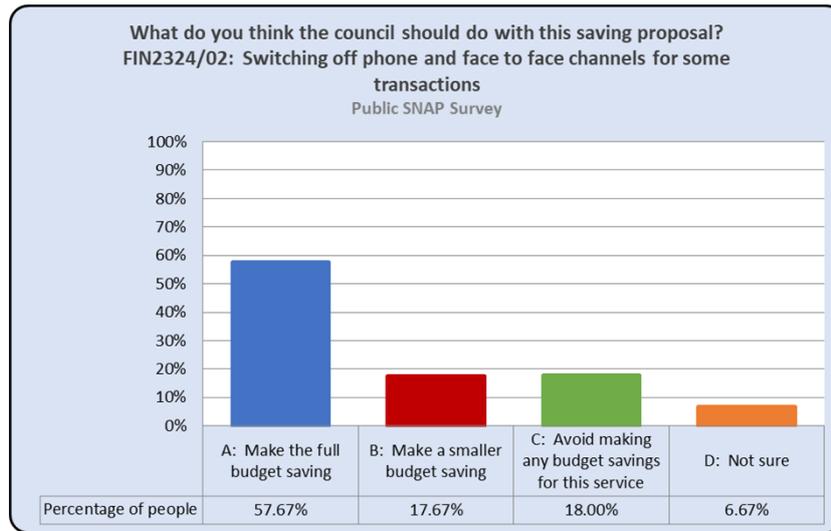
- Civic Centre closure times make sense. Limiting F2F services to this extent will have an impact on many service areas including Housing.
- It's difficult enough as it is to contact ANYONE at NCC and NOT everyone is IT literate or can even afford a computer!
- Cannot support this. Face to face contact is so important for many people whom I come across. The current provision is already under strain.
- Go further. Why in this day and age are you even offering this sort of service?
- Please make sure everyone is capable of using self-service as you are proposing library reductions as well and people such as elderly and the homeless may struggle.

Switching off phone and face to face channels for some transactions

Q28a: What do you think the council should do with this saving proposal?

Switching off some transactional requests	No. of people	% of people
A: Make the full budget saving	346	57.67%
B: Make a smaller budget saving	106	17.67%
C: Avoid making any budget savings for this service	108	18.00%
D: Not sure	40	6.67%

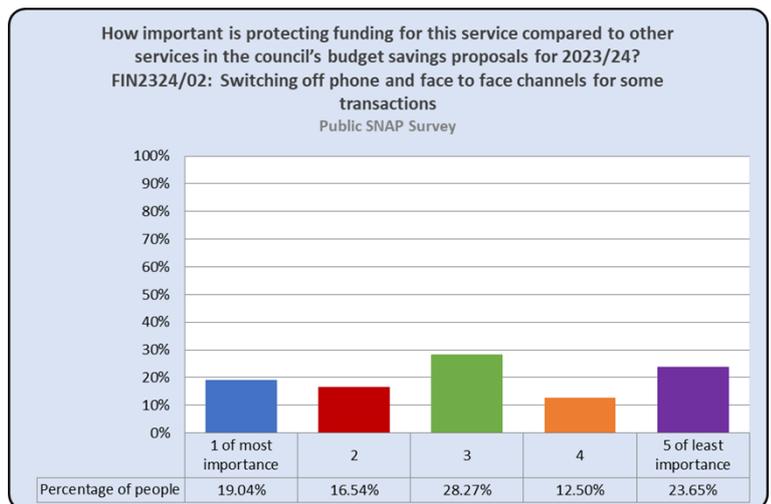
NB: There were 220 no responses.



Q28b: How important is protecting funding for this service compared to other services in the council's budget savings proposals for 2023/24?

	No. of people	% of people
1 of most importance	99	19.04%
2	86	16.54%
3	147	28.27%
4	65	12.50%
5 of least importance	123	23.65%

NB: There were 300 no responses.



A selection of comments, in the respondent's own words, that indicate the range of responses received:

- Some members of the community may not be able to use online platforms, please keep the phone lines open for this.
- This is a possible saving but not everyone can communicate via the internet. Also face to face enquiries are far more effective and outcomes are more positive.
- Sometimes you need to talk or email someone, if your online request is not acted upon.
- Agree with this proposal, however there does need to be an improvement in how online requests are handled. Some of mine have been ignored and as there's no function to chase the request, I end up having to create a duplicate of the request. An online system will only be a success if it's efficient, easy to use and has direct accountability.

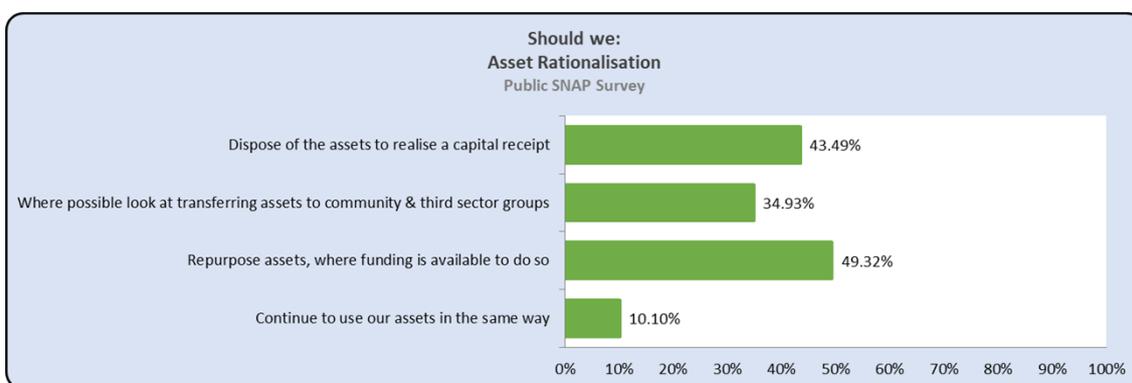
People, Policy & Transformation

Asset Rationalisation

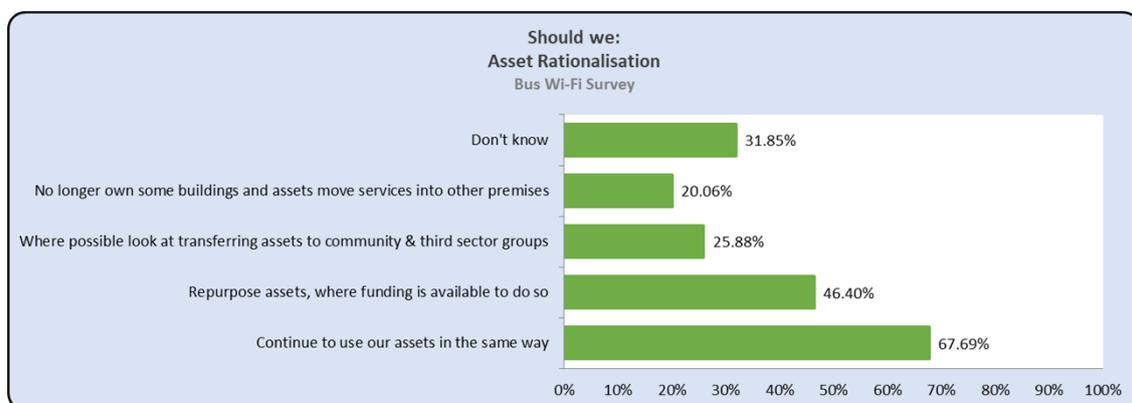
Q29a: Should we:

Public SNAP Survey		
	No. of people	% of people
Continue to use our assets in the same way	59	10.10%
Repurpose assets, where funding is available to do so	288	49.32%
Where possible look at transferring assets to community & third sector groups	204	34.93%
Dispose of the assets to realise a capital receipt	254	43.49%

NB: There were 236 no responses.



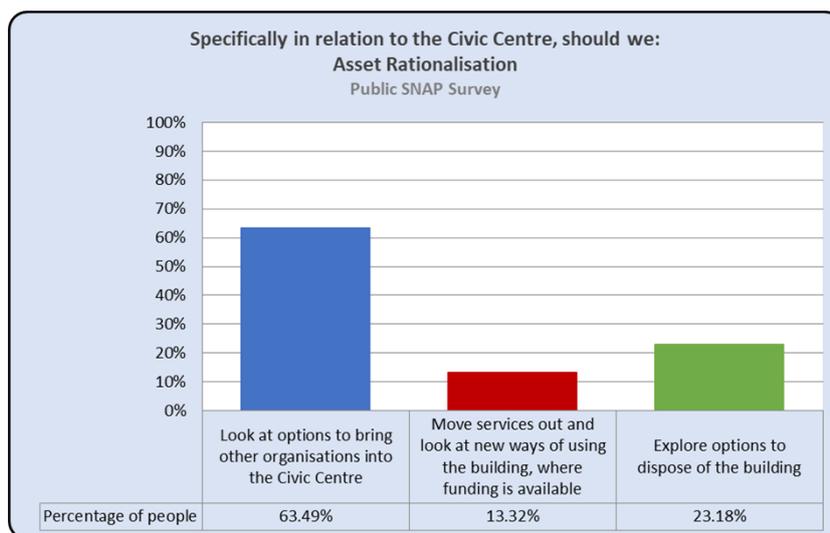
Bus Wi-Fi Survey		
	No. of people	% of people
Continue to use our assets in the same way	442	67.69%
Repurpose assets, where funding is available to do so	303	46.40%
Where possible look at transferring assets to community & third sector groups	169	25.88%
No longer own some buildings and assets move services into other premises	131	20.06%
Don't know	208	31.85%



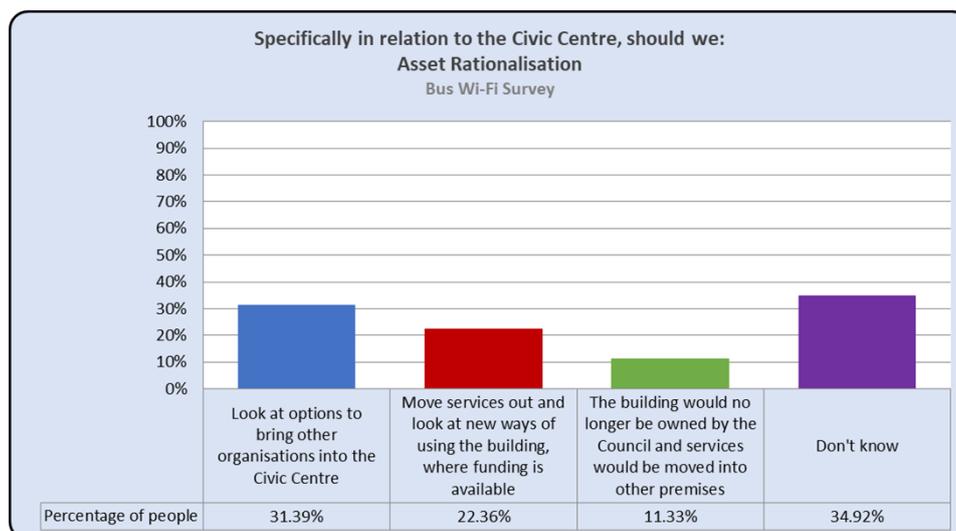
Q29b: Specifically in relation to the Civic Centre, should we:

Public SNAP Survey		
	No. of people	% of people
Look at options to bring other organisations into the Civic Centre	367	63.49%
Move services out and look at new ways of using the building, where funding is available	77	13.32%
Explore options to dispose of the building	134	23.18%

NB: There were 242 no responses.



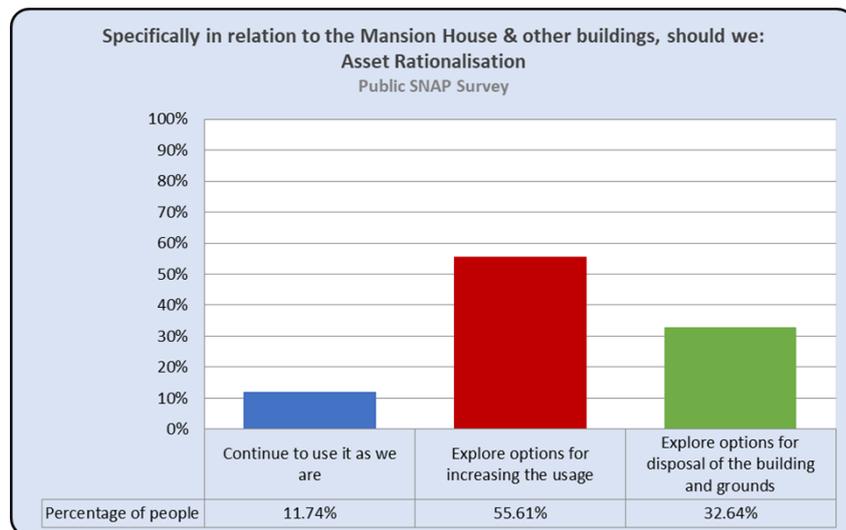
Bus Wi-Fi Survey		
	No. of people	% of people
Look at options to bring other organisations into the Civic Centre	205	31.39%
Move services out and look at new ways of using the building, where funding is available	146	22.36%
The building would no longer be owned by the Council and services would be moved into other premises	74	11.33%
Don't know	228	34.92%



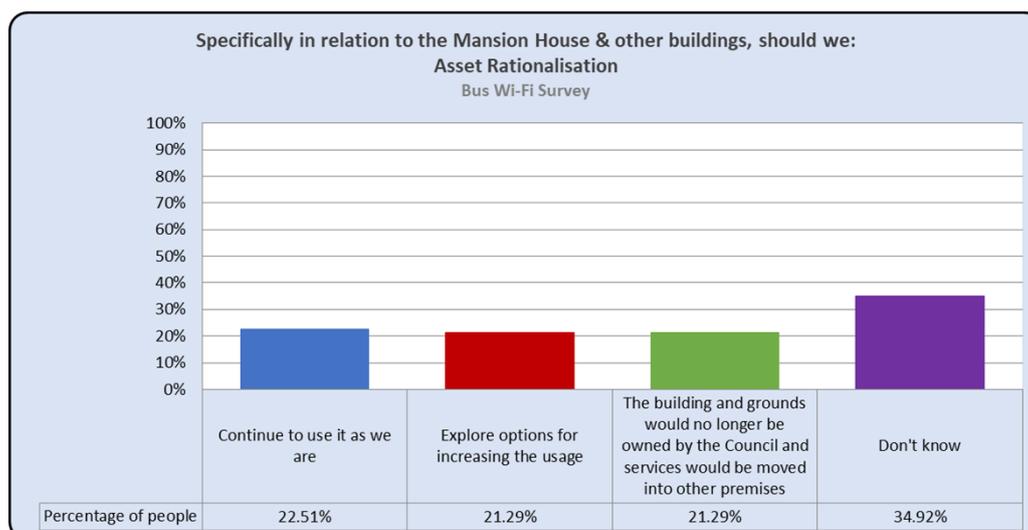
Q29c: Specifically in relation to the Mansion House and other buildings, should we:

Public SNAP Survey		
	No. of people	% of people
Continue to use it as we are	68	11.74%
Explore options for increasing the usage	322	55.61%
Explore options for disposal of the building and grounds	189	32.64%

NB: There were 241 no responses.



Bus Wi-Fi Survey		
	No. of people	% of people
Continue to use it as we are	147	22.51%
Explore options for increasing the usage	139	21.29%
The building and grounds would no longer be owned by the Council and services would be moved into other premises	139	21.29%
Don't know	228	34.92%



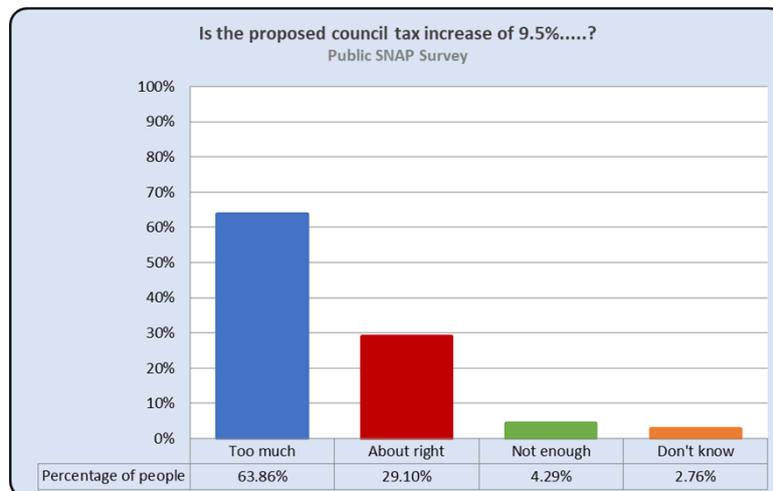
Funding

Council Tax

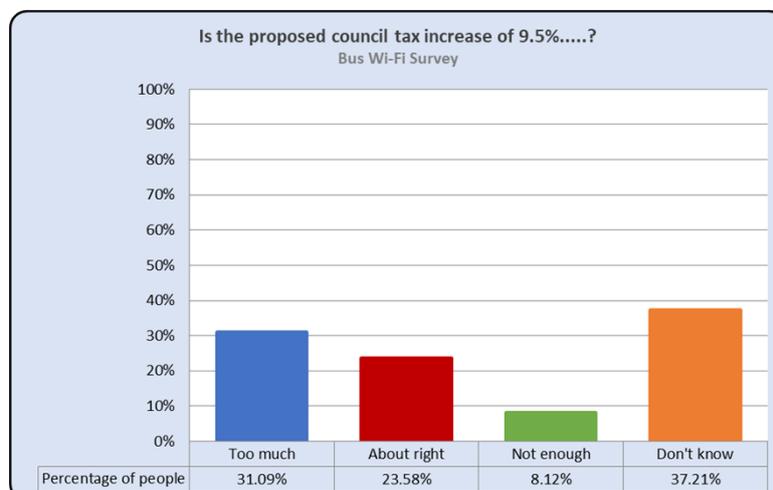
Q30a: What do you think the council should do with this saving proposal?

Public SNAP Survey		
Council Tax increase	No. of people	% of people
Too much	417	63.86%
About right	190	29.10%
Not enough	28	4.29%
Don't know	18	2.76%

NB: There were 167 no responses.



Bus Wi-Fi Survey		
Council Tax increase	No. of people	% of people
Too much	203	31.09%
About right	154	23.58%
Not enough	53	8.12%
Don't know	243	37.21%



A selection of comments, in the respondent's own words, that indicate the range of responses received:

- We will be paying more and receiving less. 9.5% may not be much to many people but when some have had close to 0% increase in wages it's tough.
- I agree with council tax rises as long as investment in services is demonstrated with resources being used more effectively.
- As much as it pains me to say, and I hate having to pay more tax, but this is below inflation. I personally would accept this providing the bin collections are not changed to three weekly.
- Consideration should be given to broadening the assistance / benefits levels for this on low incomes.
- Prefer tax rises than cuts to key services.
- Why should I pay more for fewer services?

Equalities Monitoring

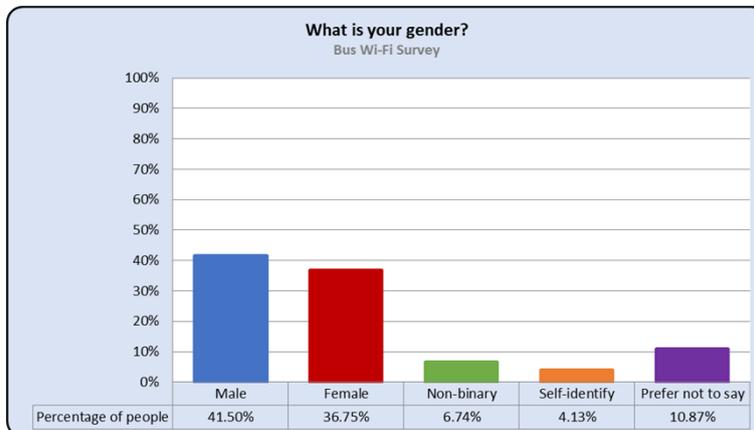
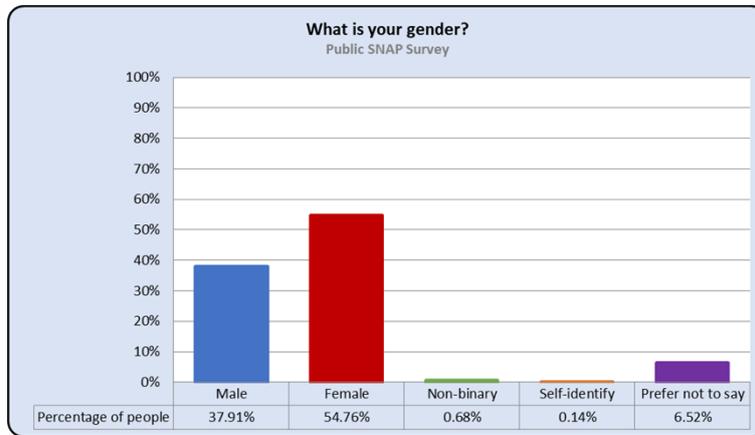
Q31: What is your gender?

Public SNAP Survey		
Gender	No. of people	% of people
Male	279	37.91%
Female	403	54.76%
Non-binary	5	0.68%
Self-identify	1	0.14%
Prefer not to say	48	6.52%

Bus Wi-Fi Survey		
Gender	No. of people	% of people
Male	271	41.50%
Female	240	36.75%
Non-binary	44	6.74%
Self-identify	27	4.13%
Prefer not to say	71	10.87%

NB: There were 84 no responses.

Self-identify: Gender Fluid

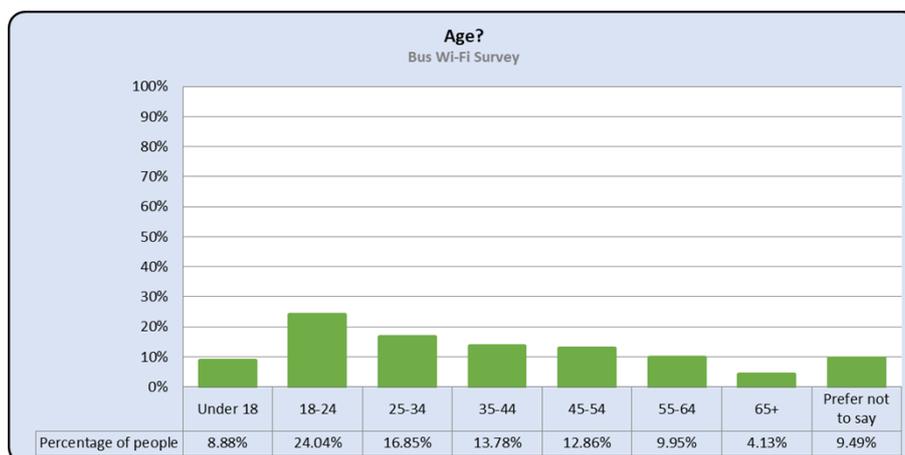
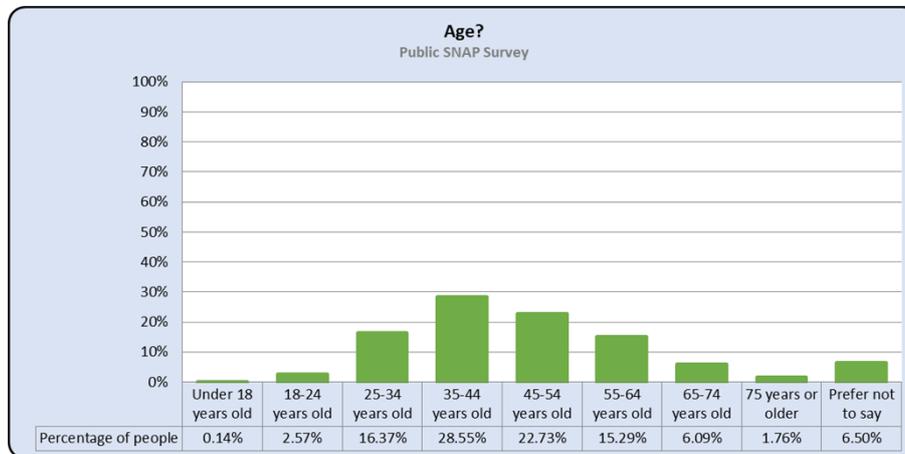


Q32: What is your age?

Public SNAP Survey		
Age	No. of people	% of people
Under 18 years old	1	0.14%
18-24 years old	19	2.57%
25-34 years old	121	16.37%
35-44 years old	211	28.55%
45-54 years old	168	22.73%
55-64 years old	113	15.29%
65-74 years old	45	6.09%
75 years or older	13	1.76%
Prefer not to say	48	6.50%

Bus Wi-Fi Survey		
Age	No. of people	% of people
Under 18 years old	58	8.88%
18-24 years old	157	24.04%
25-34 years old	110	16.85%
35-44 years old	90	13.78%
45-54 years old	84	12.86%
55-64 years old	65	9.95%
65+	27	4.13%
Prefer not to say	62	9.49%

NB: There were 81 no responses.



Q33: What area of Newport do you live in?

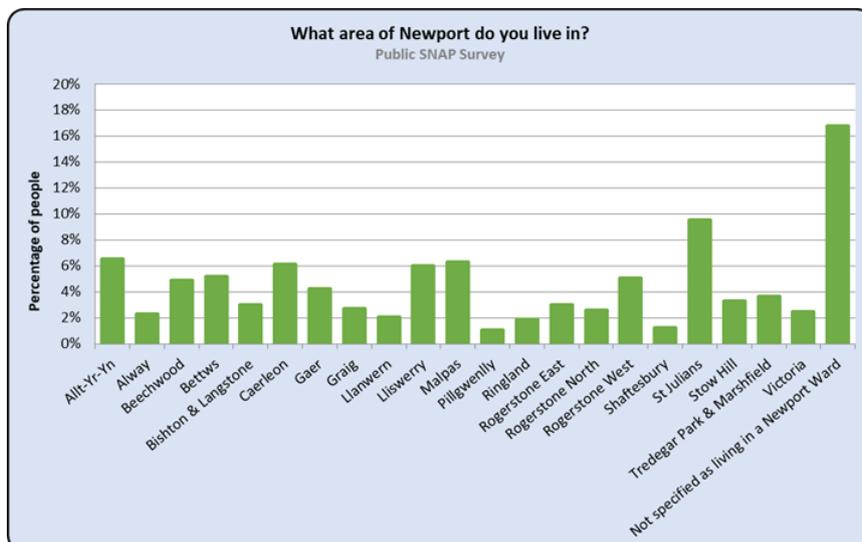
Public SNAP Survey		
Ward	No. of people	% of people
Allt-Yr-Yn	48	6.55%
Alway	17	2.32%
Beechwood	36	4.91%
Bettws	38	5.18%
Bishton & Langstone	22	3.00%
Caerleon	45	6.14%
Gaer	31	4.23%
Graig	20	2.73%
Llanwern	15	2.05%
Lliswerry	44	6.00%
Malpas	46	6.28%

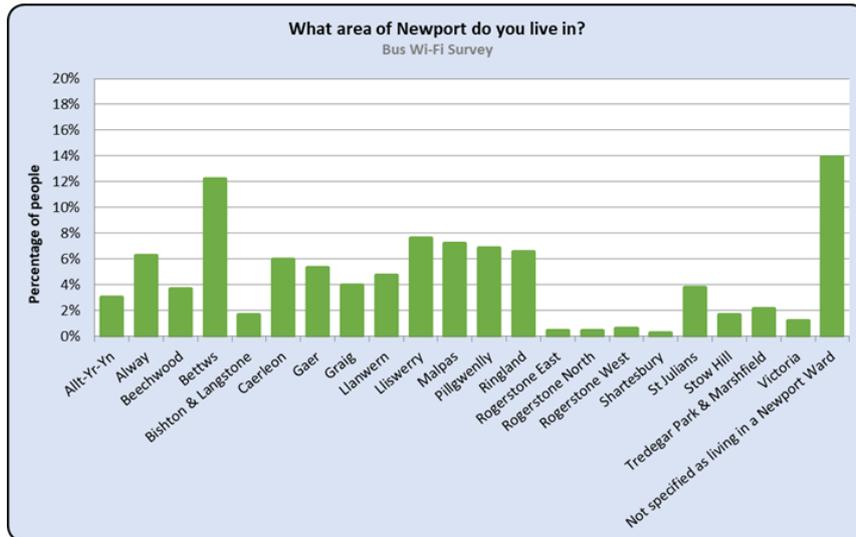
Public SNAP Survey		
Ward	No. of people	% of people
Pillgwenlly	8	1.09%
Ringland	14	1.91%
Rogerstone East	22	3.00%
Rogerstone North	19	2.59%
Rogerstone West	37	5.05%
Shaftesbury	9	1.23%
St Julians	70	9.55%
Stow Hill	24	3.27%
Tredegar Park & Marshfield	27	3.68%
Victoria	18	2.46%
Not specified as living in a Newport ward	123	16.78%

NB: There were 87 no responses.

Bus Wi-Fi Survey		
Ward	No. of people	% of people
Allt-Yr-Yn	20	3.06%
Alway	41	6.28%
Beechwood	24	3.68%
Bettws	80	12.25%
Bishton & Langstone	11	1.68%
Caerleon	39	5.97%
Gaer	35	5.36%
Graig	26	3.98%
Llanwern	31	4.75%
Lliswerry	50	7.66%
Malpas	47	7.20%

Bus Wi-Fi Survey		
Ward	No. of people	% of people
Pillgwenlly	45	6.89%
Ringland	43	6.58%
Rogerstone East	3	0.46%
Rogerstone North	3	0.46%
Rogerstone West	4	0.61%
Shaftesbury	2	0.31%
St Julians	25	3.83%
Stow Hill	11	1.68%
Tredegar Park & Marshfield	14	2.14%
Victoria	8	1.23%
Not specified as living in a Newport ward	91	13.94%

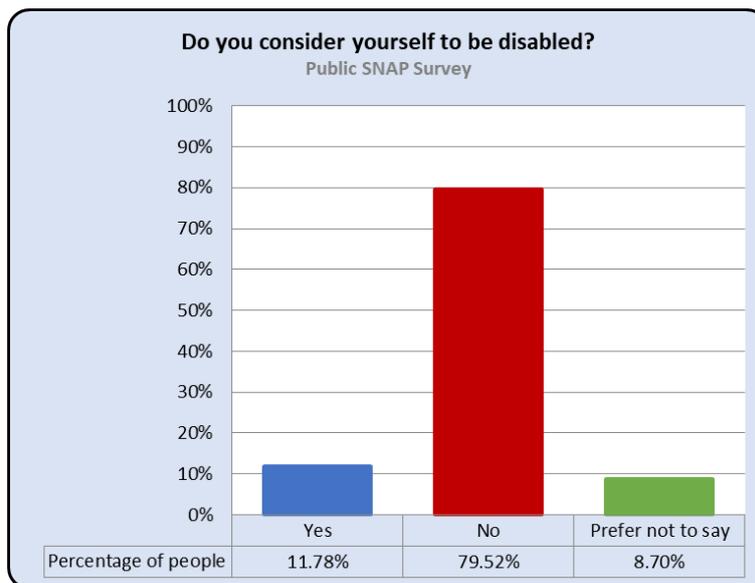




Q34: Do you consider yourself to be disabled?

Disabled	No. of people	% of people
Yes	84	11.78%
No	567	79.52%
Prefer not to say	62	8.70%

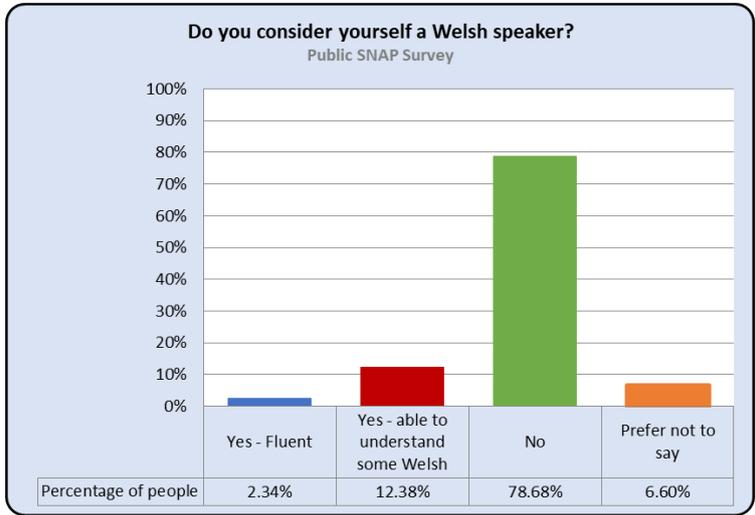
NB: There were 107 no responses.



Q35: Do you consider yourself a Welsh speaker?

Welsh speaker	No. of people	% of people
Yes - Fluent	17	2.34%
Yes - able to understand some Welsh	90	12.38%
No	572	78.68%
Prefer not to say	48	6.60%

NB: There were 93 no responses.



Q36: What is your ethnic group?

Public SNAP Survey		
Ethnicity	No. of people	% of people
White - Wel / Eng / Sco / NI / British	636	87.48%
White - Irish	5	0.69%
Gypsy or Irish Traveller	1	0.14%
Other White	12	1.65%
White & Black Caribbean	1	0.14%
White & Asian	4	0.55%
White & Black African	1	0.14%
Other Mixed	4	0.55%
Indian	1	0.14%
Pakistani	4	0.55%

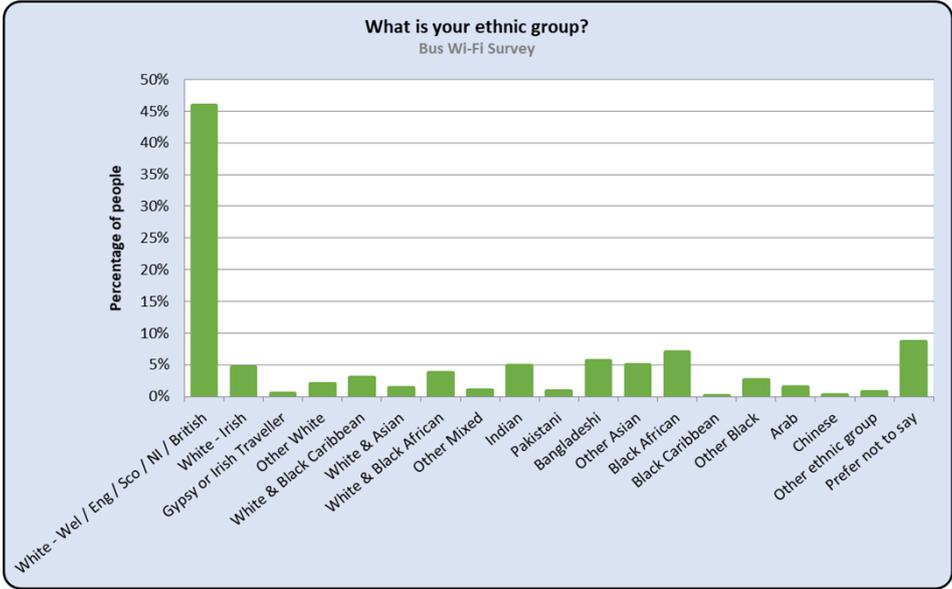
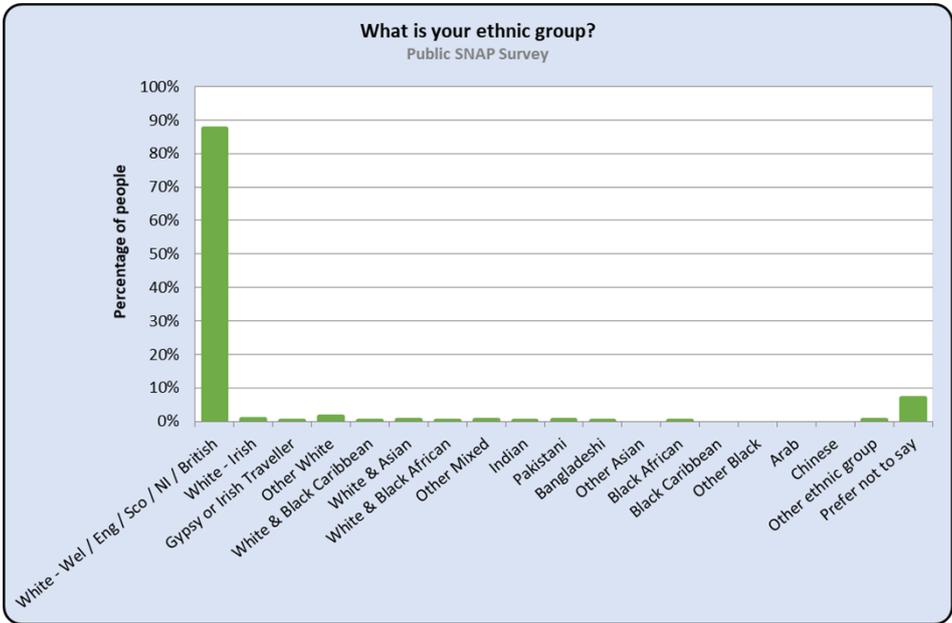
Public SNAP Survey		
Ethnicity	No. of people	% of people
Bangladeshi	1	0.14%
Other Asian	0	0.00%
Black African	2	0.28%
Black Caribbean	0	0.00%
Other Black	0	0.00%
Arab	0	0.00%
Chinese	0	0.00%
Other ethnic group	3	0.41%
Prefer not to say	52	7.15%

NB: There were 93 no responses.

Other White	Other Mixed	Other Asian	Other Black	Other ethnic group
British / French	White - Mexican			Australian
Polish				Cymry, dim lliw
European				
Polish				
European				
Italian				

Bus Wi-Fi Survey		
Ethnicity	No. of people	% of people
White - Wel / Eng / Sco / NI / British	300	45.94%
White - Irish	30	4.59%
Gypsy or Irish Traveller	3	0.46%
Other White	13	1.99%
White & Black Caribbean	20	3.06%
White & Asian	9	1.38%
White & Black African	25	3.83%
Other Mixed	7	1.07%
Indian	32	4.90%
Pakistani	6	0.92%

Bus Wi-Fi Survey		
Ethnicity	No. of people	% of people
Bangladeshi	37	5.67%
Other Asian	33	5.05%
Black African	46	7.04%
Black Caribbean	1	0.15%
Other Black	17	2.60%
Arab	10	1.53%
Chinese	2	0.31%
Other ethnic group	5	0.77%
Prefer not to say	57	8.73%

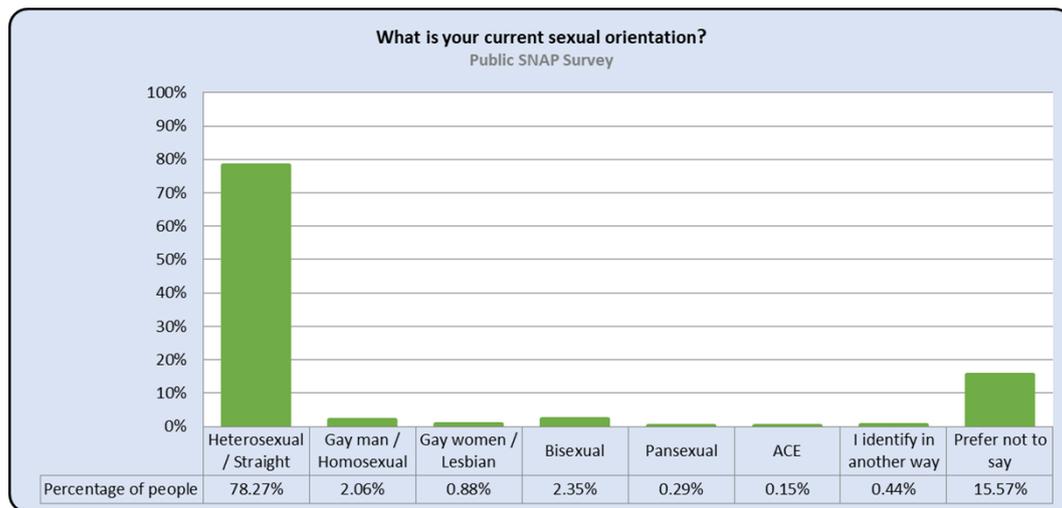


Q37: What is your current sexual orientation?

Sexual Orientation	No. of people	% of people
Heterosexual / Straight	533	78.27%
Gay man / Homosexual	14	2.06%
Gay women / Lesbian	6	0.88%
Bisexual	16	2.35%

Sexual Orientation	No. of people	% of people
Pansexual	2	0.29%
ACE	1	0.15%
I identify in another way	3	0.44%
Prefer not to say	106	15.57%

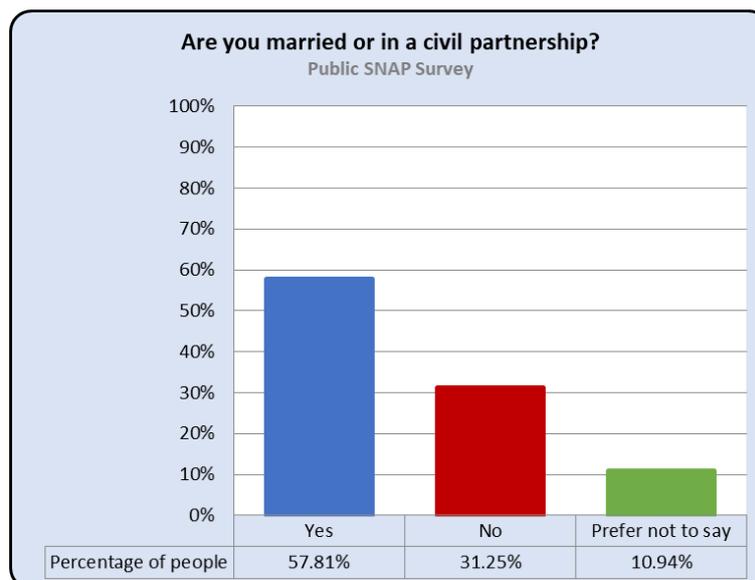
NB: There were 139 no responses.



Q38: Are you married or in a civil partnership?

Married	No. of people	% of people
Yes	407	57.81%
No	220	31.25%
Prefer not to say	77	10.94%

NB: There were 116 no responses.

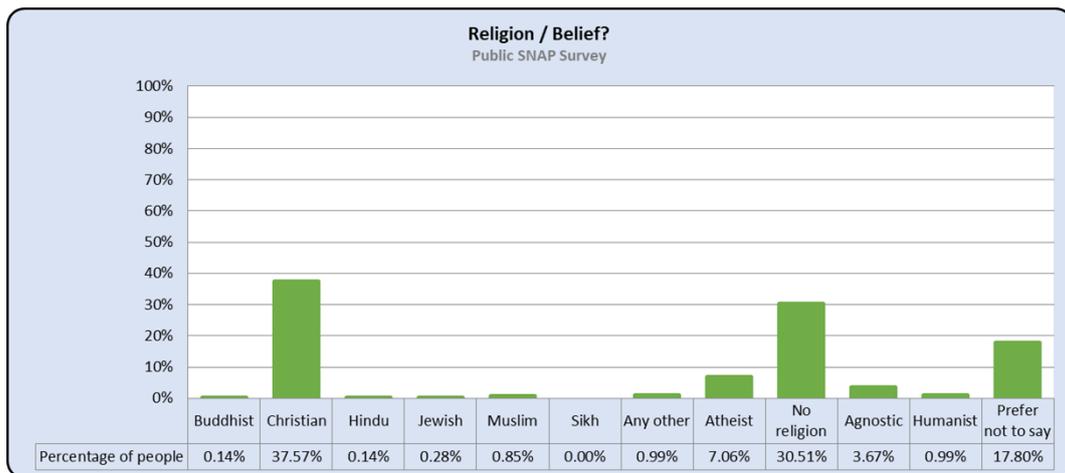


Q39: Religion / Belief?

Religion / Belief	No. of people	% of people
Buddhist	1	0.14%
Christian	266	37.57%
Hindu	1	0.14%
Jewish	2	0.28%
Muslim	6	0.85%
Sikh	0	0.00%

Religion / Belief	No. of people	% of people
Any other	7	0.99%
Atheist	50	7.06%
No religion	216	30.51%
Agnostic	26	3.67%
Humanist	7	0.99%
Prefer not to say	126	17.80%

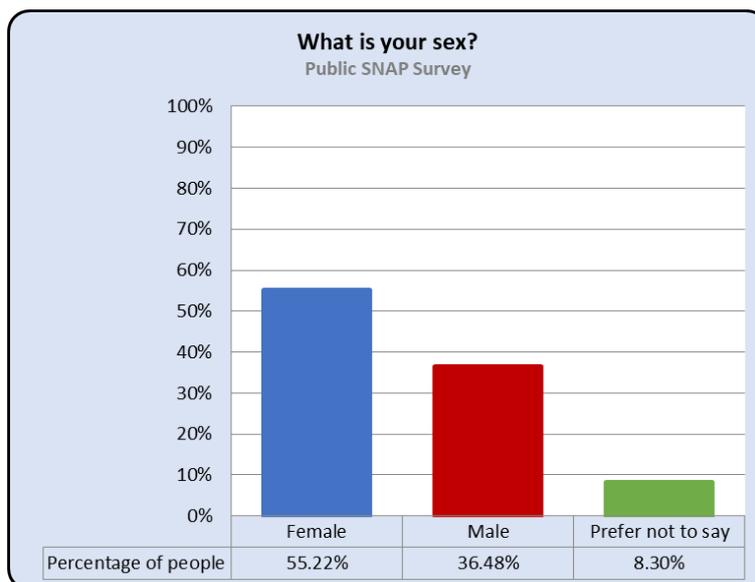
NB: There were 112 no responses.



Q40: What is your sex?

Sex	No. of people	% of people
Female	386	55.22%
Male	255	36.48%
Prefer not to say	58	8.30%

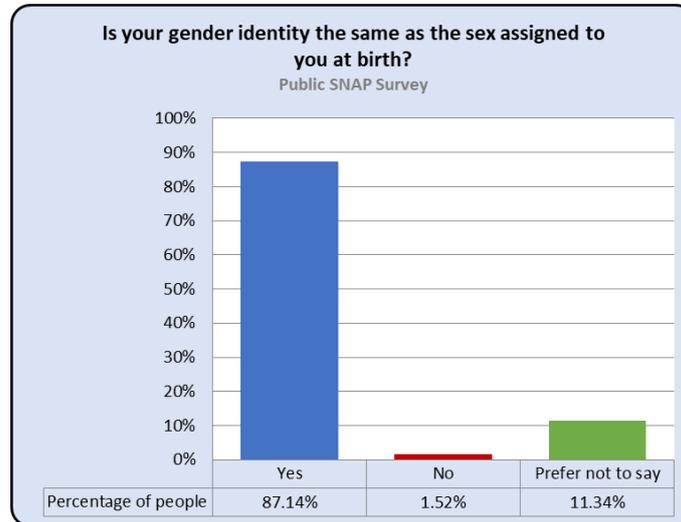
NB: There were 121 no responses.



Q41: Is your gender identity the same as the sex assigned to you at birth?

Identity assigned at birth	No. of people	% of people
Yes	630	87.14%
No	11	1.52%
Prefer not to say	82	11.34%

NB: There were 97 no responses.



Q42: Caring Responsibilities?

School age	No. of people	% of people
Yes	303	41.79%
No	362	49.93%
Prefer not to say	60	8.28%

Pre-school age	No. of people	% of people
Yes	124	17.37%
No	529	74.09%
Prefer not to say	61	8.54%

Dependent adult	No. of people	% of people
Yes	133	18.55%
No	509	70.99%
Prefer not to say	75	10.46%

NB: There were 95 no responses (school age); 106 no responses (pre-school age); and 103 no responses (dependent adult).

